



# Ctrl Alt Secure



CYBER JAGRIT BHARAT

CISO OFFICE

यूको बैंक

(भारत सरकार का उपक्रम)



UCO BANK

(A Govt. of India Undertaking)

सम्मान आपके विश्वास का

Honours Your Trust



# ABOUT THE BOOKLET



## Greetings from UCO Bank

In our modern world, the internet and smartphones have become an essential part of daily life, connecting us to friends, family, and a wealth of information. However, this digital convenience also comes with risks, making it more important than ever to be smart and cautious online.

This Cyber Security Booklet is designed to help you navigate the online world safely and securely. It provides practical tips to protect yourself and your information from common cyber threats. By following these simple practices and sharing them with those around you, you can help create a safer digital environment for everyone. Let's work together to make our online experiences secure and enjoyable.

**STAY CYBER SAFE, BE CYBER SMART !**



# From the desk of MD & CEO



**To All the UCOites & valued customers,**

At UCO Bank, protecting our customers' trust is not just a responsibility - it's our highest priority. In an increasingly digital world, cybersecurity forms the bedrock of safe and reliable banking. Through continuous innovation, proactive awareness, and robust security protocols, we remain deeply committed to safeguard our customers' data and financial well-being.

In celebration of National Cyber Security Awareness Month (NCSAM) this October 2025, UCO Bank proudly embraces the theme " **Cyber Jagrit Bharat** ". As part of this initiative, we are organizing a series of interactive events and educational activities for both customers and staff, aimed at promoting cyber safety and strengthening digital awareness.

To further this mission, We are happy to present the Cyber Security Awareness Handbook – "**Ctrl Alt Secure**" for Customers and Staff. This comprehensive guide offers practical insights and essential best practices to help users protect themselves against a cyber threats and attacks. It reflects our unwavering commitment to building a secure and resilient digital ecosystem for all.

With warm regards,

Ashwani Kumar  
MD & CEO

**STAY SAFE, STAY SECURE!**



# From the desk of ED



**Dear UCO Family & Esteemed Customers,**

In this age of innovation and technology, where every click opens a gateway to endless possibilities, the digital realm presents both promise and peril. As custodians of this evolving landscape, our responsibility extends beyond mere participation—it demands vigilant guardianship.

'**Ctrl Alt Secure**' stand as twin beacons in this digital expanse, reflecting UCO Bank's unwavering commitment to fostering a cyber-aware and Cyber Jagrit Bharat. Through the vibrant narratives and the practical insights of '**Ctrl Alt Secure**', we embark on a journey that blends storytelling with strategy, awareness with action.

Cybersecurity is no longer optional - it is a shared responsibility. It urges each of us to become torchbearers of cyber awareness, equipped not just with information but fortified with discernment and digital discipline.

Together, let us script a new narrative - where cyber awareness transcends printed words and becomes part of our ethos. Let '**Ctrl Alt Secure**' ignite the flames of vigilance, inspire collective resolve, and empower each one of us to champion a safer, smarter digital world.

With warm regards,

Rajendra Kumar Saboo  
Executive Director

**STAY SAFE, STAY SECURE!**





# From the desk of ED



**Dear UCOites & our valued customers**

Today, we use the internet in almost every part of our lives. That's why knowing how to stay safe online is not just important - it's necessary.

**'Ctrl Alt Secure'** is awareness attempt that we must all learn about the protect ourselves from online dangers. This magazine is not just a bunch of stories it's full of useful lessons, smart ideas, and ways to help people in Cyber Jagrit.

This booklet is not just for reading - it's meant to help you take action. The lessons inside are not just made-up stories, they can help you in real life. So read carefully, think about what you learn, and use it to stay safe online.

Whether you're using online banking, social media, or learning on the internet, staying safe is something we all must do together. By following the ideas of **'Ctrl Alt Secure'**, we move toward a safer and stronger digital world.

Let's stay alert, learn together, and protect our digital lives

Best Wishes,

Vijay N. Kamble  
Executive Director

**STAY SAFE, STAY SECURE!**



# From the desk of CVO



**To All my esteemed Colleagues and valued Customers,**

Being alert is the best way to stop fraud and wrongdoing. The booklet 'Ctrl Alt Secure' is a helpful guide to keep your digital life clean and safe. It teaches you how to spot online dangers and protect your banking and personal information.

Today, our online life is closely connected. That's why being watchful—both online and in daily life - is more important than ever.

The stories in 'Ctrl Alt Secure' show real dangers in the cyber world. They highlight how each of us plays a role in keeping our digital spaces safe. The comic makes it clear, cyber safety is everyone's job. It helps build trust and protect our community.

As we celebrate Vigilance Awareness Week, let's learn from Cyber Jagrit Bharat and promise to stay alert. Together, we can turn awareness into action and protect both our digital world and our values

Best Wishes,

Dheerendra Settipalli

Chief Vigilance Officer

**STAY SAFE, STAY SECURE!**



# From the desk of CISO



**To All my esteemed Colleagues and valued Customers,**

In today's digital world, innovation brings many benefits - but it also opens the door to new cyber threats. '**Ctrl Alt Secure**' is more than just a comic book; it's a practical tool designed to

help us all become smarter and safer online. Through simple stories and clear advice, it teaches us how to navigate the complex world of cyberspace without getting lost in technical jargon.

At UCO Bank, we take cybersecurity seriously. We use advanced technology, monitor threats closely, and work hard to keep everyone informed.

Let '**Ctrl Alt Secure**' be your everyday guide. Whether you're identifying suspicious activity, reporting misuse, or simply being cautious with your clicks, staying alert is key. This booklet encourages a culture of honesty, awareness, and responsibility - values that help protect not just our systems, but our people.

Together, we can turn awareness into action. By learning from '**Ctrl Alt Secure**' and following the advice, we strengthen our defenses and reduce our risks. Let's commit to being proactive, informed, and united in building a safer digital future with Cyber Jagriti Bharat.

With warm regards,

**STAY SAFE, STAY SECURE!**

Mohammad Sabir

Chief Information Security Officer

# Table of Contents

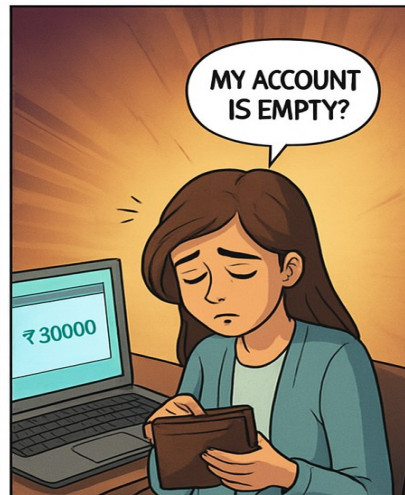
<b>OTP Fraud</b>	<b>8</b>
<b>Fake SMS</b>	<b>9</b>
<b>Fake Emails</b>	<b>10</b>
<b>Fake Links</b>	<b>11</b>
<b>UPI Scams</b>	<b>12</b>
<b>Secure Your Passwords</b>	<b>13</b>
<b>Digital Arrest Scam</b>	<b>14</b>
<b>Social Media Safety</b>	<b>15</b>
<b>Cyber Fraud Reporting</b>	<b>16</b>
<b>Connect with Us</b>	<b>17</b>

Disclaimer: The literature / images (courtesy from various sources viz., internet) used are strictly for the purpose of cyber literacy / education without any commercial purpose intended thereof.





# OTP FRAUD



## Best Practices

- ⇒ Do not trust or respond to any unknown caller.
- ⇒ Never share the ATM card number, CVV, PIN, OTP or any other sensitive or confidential banking credentials with anyone.
- ⇒ Remember, Bank never asks for Card number / CVV /PIN / OTP / Password or any other sensitive or confidential credentials.



# FAKE SMS

Fraudulent text messages (SMS) are sent by fraudsters to individuals to trick them into revealing personal / sensitive information.



## Best Practices

- ⇒ Do not trust or respond to unknown messages which are too good to be true.
- ⇒ Look out for red flags like spelling mistakes, urgency to respond and suspicious numbers.
- ⇒ Avoid clicking on unknown links.



# FAKE EMAILS

## The Urgent Email



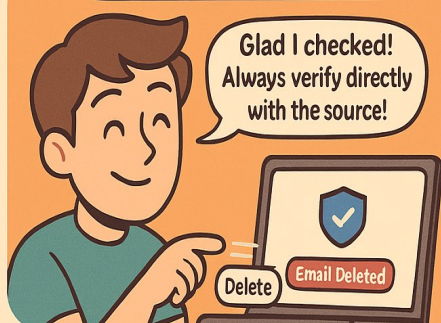
## The Suspicious Link



## Spotting the Red Flags



## Safe and Sound



## Best Practices

- ⇒ Check for spelling mistakes or bad grammar.
- ⇒ Check for urgency.
- ⇒ Don't trust display names. Always check the email address before opening.
- ⇒ Don't open attachments from unknown sources
- ⇒ Hover over the link before you click.
- ⇒ Never share personal information over email.





# FAKE LINKS

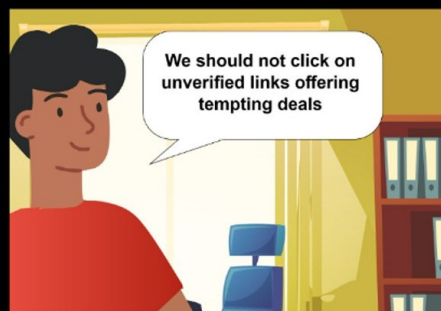
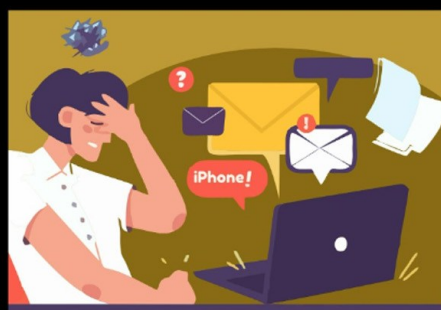
## THE AFTERMATH OF A

# CLICK



could make you the victim of fraudster's trick !!

**JUST THINK BEFORE YOU CLICK !**



**Do not get lured via tempting messages, deals, lucrative advertisements & offers which are too good to be true and used as baits to defraud users**



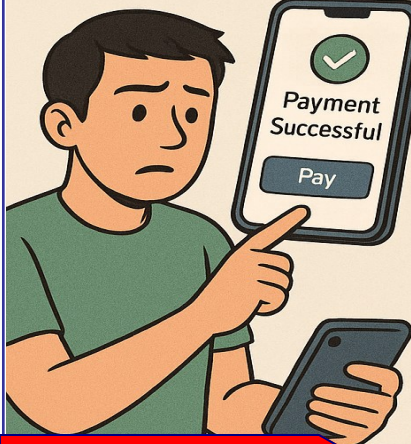
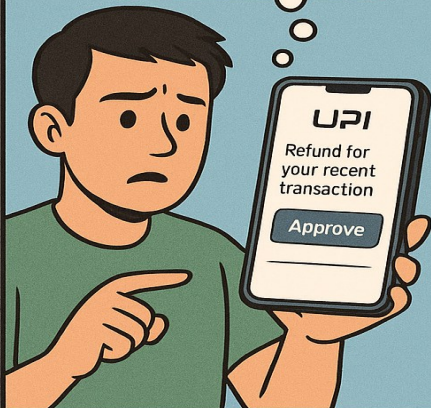


# UPI SCAMS

You are eligible for a refund, please approve the UPI request we sent to your phone.



I need to approve this to get my money



Always check if the request says "Pay" instead of "Receive"



## Best Practices

- ⇒ Never approve fund transfer request from unknown UPI ID.
- ⇒ UPI PIN is only for sending money not for receiving
- ⇒ Never scan QR code from unknown sources



# SECURE YOUR PASSWORD

## ADD VARIETY

Use uppercase, lowercase, characters, and numbers.



## DON'T RECYCLE

Don't use the same password for all of your accounts.

## DON'T USE PERSONAL INFORMATION

Avoid using birthdates or names from your loved ones.



## MAKE IT LONG

Use passwords longer than eight characters when possible.

## CHANGE OFTEN

Make sure to review your passwords and change them frequently.





# DIGITAL ARREST SCAM

## INTRODUCTION



## THE THREAT



## FEAR & ISOLATION



## THE DEMAND



## REALIZATION & ADVICE



## ENDING







# SOCIAL MEDIA SAFETY

**Use privacy settings to control who can see your posts and personal info**



**Use strong passwords and enable two-factor authentication.**

**Don't accept friend requests from strangers.**

**Be careful what you share online.**

**Think before you click.**







# CYBER FRAUD REPORTING



Tired of **Fraud Calls**,  
**SMS** or **WhatsApp**?

Immediately report suspicious communications at **CHAKSHU** portal  
[sancharsaathi.gov.in](http://sancharsaathi.gov.in)

**Online ?**  
**Financial Fraud**

Immediately **Dial 1930**  
for assistance & Register  
your complaint at  
[www.cybercrime.gov.in](http://www.cybercrime.gov.in)

**NAHii**



# CONNECT WITH US



## FOR OPENING ACCOUNT



Visit Official Website

[uco.bank.in](https://uco.bank.in)



Call Toll Free Number

**1800 8910**

Please **DO NOT** Search for Customer Care numbers in Search Engines



Digitally empowering all with our new apps..



**UCO PAY+**

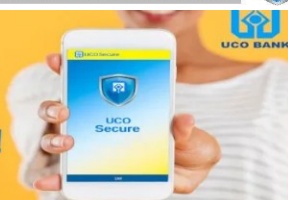
An one stop solution for both customers & non-customers



**UCO SECURE**

increasing customer security

THERE IS NOTHING TO WORRY ABOUT  
**IF YOU HAVE UCO SECURE!**



## STAY UPDATED

with all UCO Bank updates and offers

**Connecting and Banking with every customer!**

Follow us on our social media



- One Touch Control of Digital Products!
- Enable/ Disable Usage as per convenience!
- Set Transaction Limit!
- Ensure Digital Safety!

Download UCO Secure now!





# Empower Your Cyber Journey

## Be a **CyberSafe** Champion



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