



UCO BANK

Department of Information Technology

**Request for Proposal (RFP) for Supply, Commissioning, Maintenance & Management of MPLS Link on Wired for Hongkong & Singapore Branches (Re-Tendering) (E-Tendering). RFP REF NO: UCO/DIT/2406/2022-23 Date: 27.12.2022**

**Corrigendum/Addendum**

**PART-IV**  
**SCOPE OF WORK**

SI No	Existing Clause	Modified Clause
4.2.1  cost of spare parts:	Bidder needs to factor the cost of spares, installation, <del>de-</del> <b>installation, shifting</b> and any other applicable charges which Bank may incur during the contract after link is successfully commissioned. However, De-installation & shifting will be taken up separately	Bidder needs to factor the cost of spares & installation and any other applicable charges which Bank may incur during the contract after link is successfully commissioned. However, De-installation & shifting will be taken up separately.

**PART-V**  
**9. SLA FOR NETWORK**

Existing Clause	Modified Clause
The round-trip delay of the network at any time should not be more than 75 msec (average) with 50% link utilization and packet drop should be less than 0.1%. In case of high latency, it will be responsibility of the Bidder to rectify the latency either by replacing the devices/accessories or by other similar measures to contain latency within the stipulated limits	The round-trip delay of the network at any time should not be more than <b>50 msec for DC &amp; 100 msec for DR</b> (average) with 50% link utilization and packet drop should be less than 0.1%. In case of high latency, it will be responsibility of the Bidder to rectify the latency either by replacing the devices/accessories or by other similar measures to contain latency within the stipulated limits

**ANNEXURE – XVI**  
**TECHNICAL REQUIREMENT**

SL No	Existing Clause	Modified Clause
42	Latency should not be more than 75 ms (End to End i.e. Branch router to DC & DR router) for a 1500 byte packet size measured for a minimum of 1000 packets. Tool should be provided to bank for monitoring the same on real-time basis at no additional cost to the bank.	<b>Latency should not be more than 50 ms (End to End i.e. Branch router to DC router) &amp; should not be more than 100 ms (End to End i.e. Branch router DR router)</b> for a 1500 byte packet size measured for a minimum of 1000 packets. Tool should be provided to bank for monitoring the same on real-time basis at no additional cost to the bank



**Date- 18.01.2023**  
**Place-Kolkata**