UCO BANK

Honours your Trust

Reference No. – 2026-27/01, dated : 03.07.2026

Zonal Office,Bengalore, G.A.D. Department
2nd floor,13/22, K.G. Road,
Bengalore (Karnataka)-560009
Phone: 080-43472737
Website http://www.ucobank.com

FOR EMPANELMENT OF VENDOR & RATE CONTRACT FOR SUPPLY, INSTALLATION, TESTING & COMMISSIONING AND NON- COMPREHENSIVE ANNUAL MAINTENANCE CONTRACT OF 4/8/16 CHANNELS XVRS/ DVRS (CCTV SYSTEM) AND DIGITAL FIRE CUM BURGLAR ALARM SYSTEM UNDER BANGALORE ZONE

REQUEST FOR PROPOSAL (RFP)

UCO Bank, Bangalore Zone invites sealed Request For Proposal (RFP) for empanelment of vendor & rate contract for Supply, Installation, Testing & Commissioning (as and when required) and non comprehensive Annual Maintenance Contract of 4/8/16 channels XVRs/ DVRs (CCTV System) and Digital Fire cum Burglar Alarm system in the Branches/ Currency Chest/ ATMs and Offices under UCO Bank, Bangalore Zone

RFP Details	Schedule
Tender Reference no.	2026-27/01, dated : 03.07.2026
Work contain:	**Empanelment of Vendor & rate contract for Supply, Installation, testing & commissioning (as and when required) and non comprehensive Annual Maintenance Contract of 4/8/16 channels XVRs/ DVRs (CCTV System) and Digital Fire cum Burglar Alarm system in the Branches/Currency Chest/ ATMs and Offices under UCO Bank, Bangalore Zone**
Date of issue of RFP	03.07.2026
Cost of RFP documents	Rs. 2000/- (In the form of DD: Non-returnable)
Date of commencement of sale of RFP document	03.07.2026
Earnest Money Deposit (EMD)	Rs.20,000/- (In the form of DD: Refundable)
Pre Bid Meeting:	10.07.2026 at 11:00 hrs at Zonal Office, Bangalore
Last Date & Time for Submission of bid :	23.07.2026 upto 17:00 hrs at Zonal Office, Bangalore
Date & Time of Opening of technical bid (RFP):	24.07.2026 at 11:00 hrs at Zonal Office, Bangalore
Price Bidding:	The price bid of only technically qualified bidders will be opened (Date and time for the same would be intimated later)
Performance Bank Guarantee	Bank Guarantee (PBG) @ 10% of the total project cost will be obtained, from only who will be the Lowest -1 after issued a work order
Validity of RFP:	90 (Ninety) days from the date of opening.
Address of Communication:	Zonal Office,Bengalore, G.A.D. Department, 2nd floor,13/22, K.G. Road, Bangalore (Karnataka)-560009, Phone: 080-43472737
Contact Number:	080-43472737
E-mail:	zoblr.sec@uco.bank.in
Bids (RFP) to be submitted	Zonal Office,Bengalore, G.A.D. Department, 2nd floor,13/22, K.G. Road, Bangalore (Karnataka)-560009, Phone: 080-43472737

Note: The bidder has to submit the **Technical bids and Financial bids in two sealed envelopes** that should be put in a **third sealed outer cover & must reach us on or before the last date of bid submission as given above**. Any bid received by the Bank after the deadline/time of bid submission will be rejected and will not be opened.

General Terms & Conditions

- **Empanelment of vendor for supply, install, testing & commissioning (as and when required) and non-comprehensive Annual Maintenance Contract of 4/8/16 channels XVRs/ DVRs (CCTV System) and Digital Fire cum Burglar Alarm system in the Branches/ Currency Chest/ ATMs and Offices under UCO Bank, Bangalore Zone. Price bids (CCTV & Alarm System) will be invited from all the empaneled vendors. Agreement with rate contract, Indemnity bond and Bank Guarantee will be done from the L-1 vendor on appropriate stamp.**
- Applications are invited from reputed Agencies / Companies / Firms for empanelment for Supply, Installation, Testing & Commissioning (as & when required) and non- comprehensive Annual Maintenance contract of

CCTVs & Digital Fire cum Burglar Alarm Systems in the existing **76 Branches/Offices and 41 Locker holding Branches (with separate 04 channel DVRs system) in entire Karnataka under UCO Bank Bangalore Zone.**

(1) Status of availability of Security equipments:

- We have existing **76 Branches/Offices in Karnataka and 41 Locker holding Branches (with separate 04 channel DVRs system) under Bangalore Zone**. Each of our Branches/ Offices has been provided with CCTVs & Digital Fire cum Burglar Alarm Systems for Safety and security of Bank's assets. These security equipments need to be maintained for their 24x7 functioning which included repair/ replacement of faulty parts, up gradation of obsolete equipments, supply, installation of new equipments on need basis.
- **CCTV System :-** Our Branches and Zonal Office have DVRs/ XVRs based analogue/ digital CCTV system of 4/ 8/ 16 Channels, standalone CCTV Systems are provided with various types of Dome/Bullets/IP cameras with IR/HD feature, fixed or varifocal lens.
- **Digital Fire cum Burglar Alarm system:** Our Branches have Digital Fire with Alarm systems are provided with various types of sensors (smoke, tilt and multi).

(2) Scope of work: -

- The scope of work for non-comprehensive annual maintenance and supply, install, testing & commissioning of security equipments is as follows:
- **For CCTV System:** - Maintenance of the available/existing DVRs/ XVRs (CCTV Systems) under AMC, repair/ replacement of faulty parts. Replacement of old and obsolete DVR/ Cameras with new one on need basis. Re-installation of equipments in case of shifting/ furnishing of Branch premises and supply, install of new system in new opened Branch.
- **For Digital Fire cum Burglar Alarm system:** Maintenance of the available/existing Digital/ analogue based Fire cum Burglar Alarm system under AMC, repair/ replacement of faulty parts. Replacement of old and obsolete Panel, sensors & accessories with new one on need basis. Re-installation of equipments in case of shifting/ furnishing of Branch premises and supply, install of new system in new opened Branch.
- **Period of Empanelment: -**
- Vendor(s) will be empaneled **for a maximum total period of 3 years** from the date of issue of Work Order **(Initially, the Work order would be placed for a period of 01 year only)**. The performance of the selected bidder would be reviewed on annual basis and thereafter, the renewal of contract would be undertaken accordingly purely on the basis of the performance of the vendor. Bank can terminate the empanelment on one and all vendors at any point of time without assigning any reason whatsoever.

(3) Procedure of empanelment: -

(I) One bidder can apply for empanelment for one or more Security item(s), bidder have to spell out the name of item, CCTV & Digital Fire cum Burglar Alarm System for which the empanelment is sought.

(II) One bidder can be empanelled for one or more security item(s) i.e. CCTV & Digital Fire cum Burglar Alarm System for which the bidder fulfilling the eligibility criteria.

(III) Bidder need to submit the proofs to validate their experience (copies of work order/ contract & performance certificates of the work done) in the respective field i.e. CCTV & Digital Fire cum Burglar Alarm System for which the empanelment is sought.

(IV) After assessment of eligibility bids, Bank may confirm the authenticity of the work orders/ contract, performance certificate from their client(s) and Bank will also confirm the local address of the bidder through own sources, only after the said confirmations the eligibility bid would be adjudged as valid.

(V) Bidder(s) found eligible on the basis of evaluation of their eligibility criteria, confirmation of work/ performance/ local address, will be summoned to demonstrate their products for the next stage of assessment for empanelment.

(VI) Only those eligible bidder(s) will be considered for empanelment who's offered products met the requisite specification for the selected of security equipment.

4. Eligibility criteria for bidders: -

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Zonal Office, Bengaluru

1. Only those Companies/firms/ agencies that fulfill the eligibility criteria as mentioned in- '**Annexure-I**' of this advertisement will be considered for next stage of assessment for empanelment.

➢ There will be a three (3) stage evaluation process. The Stages are:

(a) Eligibility Criteria Evaluation
(b) Technical & Demonstration Evaluation (through OEM)
(c) Commercial Evaluation

5. **Availability of Tender documents & tender fee:-**

Tender documents are available on Bank's website www.uco.bank.in/tenders at our Bank till last date of submission of bids i.e. 23/07/2026. Bidder required to deposit the non-refundable Tender fee amounting Rs. 2000/ (Rupees two Thousand only) in the form of Demand Draft (DD) in favor of UCO Bank Zonal Office, Bangalore, payable at Bangalore. Requisite DD should be submitted with bid.

Note: - Bidder registered as MSME with NSIC are exempted from payment of tender fee of Rs. 2000/-, bidder seeking exemption is required to submit the proof to establish their eligibility for the same.

6. **Earnest Money Deposit (EMD):** EMD of **Rs. 20,000.00** in the form of Demand Draft (DD) issued by a scheduled commercial Bank in favor of UCO Bank Zonal Office, Bangalore, payable at Bangalore, Separate DD to be submitted for EMD and cost of Tender fee.

- **The EMD of unsuccessful Bidders would be returned without any interest after completion of the tendering process.**
- The EMD of L-1 bidder shall also be returned without any interest within 7 days from date of submission of the Performance Bank Guarantee (PBG) to Zonal Office Bangalore, which has issued the offer letter as mentioned in this RFP.
- If the successful Bidder refuse to submit the PBG or refuse to accept the work order within the stipulated date & time, then the offer given selected bidder shall be cancelled & EMD held with the Bank will be forfeited.
- The agencies registered under Single Point Registration Scheme of NSIC, which are eligible to get the benefits under Public Procurement Policy, shall be exempted from payment of Earnest Money Deposit (EMD) for participating in the Tender.
- However, the exemption for payment of Earnest Money Deposit (EMD) qualifying in the Technical Bid shall be subjected to submission of current and valid Registration Certificate form NSIC, Ministry of MSME.

7. **Pre-Bid meeting**: -

- Pre-bid meeting is scheduled to be held at our Zonal Office Bangalore on 10/07/2026 at 11.00 hrs. interested bidder can submit their queries/ clarifications, suggestion to our Tender committee on schedule date and time. As a resultant of pre-bid meeting any addendum/ corrigendum in bids terms & conditions if warranted would be reflected on Bank's website (**www.uco.bank.in**) after a day from pre-bid meeting i.e. from 11/07/2026, no paper notification would be made for addendum/ corrigendum in bid document. Interested bidders are advised to go through Bank's website after schedule date for any modification in bid document.

8. **Submission of bids:-**

- Applications are to be submitted to the undersigned in a sealed envelope super scribing as "**Bids for Empanelment of agencies for annual maintenance and supply, installation, testing, Commissioning of CCTV & Alarm system – Bangalore Zone, UCO Bank**" with bidders contact details (complete address, E-mail & Phone nos.). Bids should be submitted at our below mentioned address on or before 23.07.2026 @ 1700 hrs.

9. **Opening of Bid(s):-**

- Sealed bid would be opened at our Zonal Office Bangalore on 24.07.2026 @ 1100 hrs. Bank reserves the right to reject any/all bids without assigning any reason thereto, meanwhile major reasons leading to rejection of bid are specified herein below. Bidders can witness the tender opening process through their authorized only one representative on schedule date & time, it is not mandatory for bidder to present at the time of opening of bids. We are not bound to hold the process of opening of tender due to absence of representative of any or all of the bidders at the time of opening of bids. Bids received after scheduled date & time would not be considered for opening & evaluation, sealed bid(s) along with tender fee (if deposited) would be returned to sender's address shown on outer envelope.

10. Evaluation of Bids: -

- Sealed bids received on or before last date would be evaluated on the basis of eligibility criteria as per **Annexure-I** and checklist -**Appendix-II.**
- Documentary proofs in respect of, each eligibility criteria would be evaluated, confirmation of local address, executed work/ performance would be ascertained by Bank. Only after that the bid would be considered for the next stage of empanelment for the field/ security item in which it fulfills the eligibility conditions.
- In the next stage of assessment for empanelment the eligible bidders would be invited for demonstration of their products, in case the offered products found suitable as per criteria fixed by Bank, then only the candidature of the bidder is approved for empanelment.
- Empanelment would be restricted to maximum ten bidders for respective item.

11. Rejection of bids: -

➢ **Bank can reject the bids in following cases:** -

- Late receipt bids, received in open envelope, received through e-mail.
- Bids not having proper documentary proofs establishing eligibility of bidder.
- Bids not provided with requisite tender fee.
- Copies of work order/ contract submitted in proof of experience are not supported by Performance certificate from client.
- Work/ services of the bidder found unsatisfactory on confirmation from their client.
- Confirmation of local address (**in Bangalore, Karnataka**) not ascertained.
- Product offered not meets the required specification as evaluated during demonstration.
- Bank can reject any or all of the bids without mentioning any reason.

12. Earnest Money Deposit & Performance Bank Guarantee: -

- Bidder will be required to submit the Earnest Money Deposit (EMD) with bid document of Rs. 20,000.00 as prescribed by Bank's guidelines.
- The selected bidder will be required to provide performance Bank Guarantee @ 10% of total cost of work or at applicable rate as prescribed by Bank's guidelines/ Govt. at the time of contract or issuance of work order.
- The proposed work order/contract with selected vendor would include suitable clause on uptime of security equipment, penalty for default to regulate the quality of work / service.

13. Termination of contract or work: -

- The Bank reserve its right to terminate the maintenance and supply, install contract at any time after giving due notice of one month without assigning any reason. The contractor will not be entitled to claim any cost and compensation against such termination. However, while terminating the contract, if any payment is due to the contractor for maintenance/ work already performed up to satisfaction in terms of the contract, these would be paid to it/ him as per the contract terms.

14. The Bidder's Indemnity and Assurance: -

- The Bidder should comply with all legal requirements and obtain such licenses, approvals and consents, if any prescribed/required under any law/ rules/regulations, and keep them valid.

- The Bank will not be liable to pay any remuneration or compensation to the Bidder or any of the personnel (including its owner(s), Director(s), Partner(s), Employee(s) and any representative(s) engaged by the Bidder in relation to the service except the total cost of the security system as per agreement and AMC charges as per agreement.
- The Bidder to indemnify against all losses, liability or obligation arising out of its conduct or that of any of the personnel including its owner(s), director(s), partner(s), employee(s) and representative(s) in connection with the work to be offered to selected vendor.

15. Other Terms & conditions: -

- For any queries, bidder may contact us on working days between 10.00 A.M. to 05.00 P.M.
- Bank is not responsible for any typographically mistake in the RFP documents, late receipt bid or damage of bid in transit.
- Tender is valid up to three (3) months from the date of publication.
- Any dispute arising in this matter will be settled in the jurisdiction of Bangalore (Karnataka).

16. Black listing: -Bidder must not be blacklisted for any of their services/ products in any organization in previous ten (10) years. Undertaking signed by authorized dignitary in this regard must be submitted.

17. Details of Annexure & Appendices related to RFP bids attached along with:-

1). Annexure-: Eligibility criteria for bidder for empanelment for supply, install, testing & commissioning and Annual Maintenance Contract of security equipment (CCTV and Digital Fire cum Burglar Alarm system) in the Branches/ Currency Chest, ATMs and Offices.

2). Appendix-I: Authority letter to be submitted by bidder in case bidder is **OEM/ Distributer.**

3). Appendix-II: Manufacturer Authorization Form (**MAF**) to be submitted in case bidder is not OEM/ Distributer.

4). Appendix-III: Checklist for bidders for submitting eligibility bid in compliance of terms of- Annexure-I.

5). Appendix-IV: Certificate of performance obtained from client(s) in respect of the work order/ contract executed.

6). Appendix-V: Format of application to be submitted by interested bidder for empanelment in respect of this notification.

8). Appendix- VI: Format of General Information.

9). Appendix- VII: On Format of Financial, Registration for taxation and Other Statutory requirements.

10). Appendix- VIII: Technical Specification of Alarm System

11). Appendix- IX: Technical Specification of CCTV

12). Appendix- X: Bank Guarantee Format

13) Price Bid Format

14) Appendix-XI

DGM & Zonal Head
Zonal Office, Bangalore

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Annexure

ELIGIBILITY CRITERIA OF BIDDER FOR EMPANELMENT & RATE CONTRACT FOR SUPPLY, INSTALLATION, TESTING, COMMISIONING & NON- COMPREHENSIVE ANNUAL MAINTENANCE OF SECURITY EQUIPMENTs (CCTV & DIGITAL FIRE CUM BURGLAR ALARM SYSTEM) IN THE BRANCHES/CURRENCY CHEST/ATMs AND OFFICES UNDER UCO BANK, BANGALORE ZONE.

A) Experience in execution of required work and performance certification by client(s):

- Reputed Bidder should have experience in executing the similar work for which Empanelment is sought as under at the Public sector Banks/ RBI/PSU in last 5 years as on 31st March 2026.
- Bidder must have experience of the supplying, installation, commissioning & Annual maintenance of CCTVs and Digital Fire cum Burglar Alarm systems equipment along with CCTVs Health Monitoring in at least Five Banks within immediate past five (5) years, should be presently continuing with at least Two Public Sector Banks (PSBs) in Karnataka.
- Bidder must have at least five Years satisfactory experience in commissioning and maintenance of CCTV system equipment including Health Check up to 31st March 2026.
- **Three similar:** completed or active work order/ contracts of AMC & supply, Installation, testing & commissioning (SITC)of CCTV system having executed cumulative order of **Rs.10 lacs** and for Digital Fire cum Burglar Alarm system of **Rs. 05 lacs** during one financial year of last 5 years as on 31st March 2026. **OR**
- **Two similar:** completed or active work order/ contracts of AMC & supply, Installation, testing & commissioning (SITC)of CCTV system having executed cumulative order of **Rs. 15 lacs** and for Digital Fire cum Burglar Alarm system of **Rs. 07 lacs** during one financial year of last 5 years as on 31st March 2026. **OR**
- **One similar:** completed or active work order/ contracts of AMC & supply, Installation, testing & commissioning (SITC)of CCTV system having executed cumulative order of **Rs.30 lacs** and for Digital Fire cum Burglar Alarm system of **Rs. 10 lacs** during one financial year of last 5 years as on 31st March 2026.

➢ **Documentary proofs:** for the above like Annual Maintenance Contract(s)/ work order(s) and performance certificate(s) of the each allotted work/ contract issued by respective client Public Sector Banks/ RBI/PSU must be provided with bid to establish the eligibility of Bidder. Bid without minimum required work order/ contract and their performance certificates as above would be treated as ineligible. **Work order/ contract not supported by its performance certificate would be treated as NULL.**

B) Certification of performance by client(s) Public Sector Banks/ RBI/PSU:

1) Each work order/ contract submitted as warranted above must be supported by performance certificate(s) as per **Appendix- IV** of this tender document. Performance certificate should be duly filled on letter head of the clients, signed by the officials dealing in procurement/ maintenance of Physical /electronic Security equipments **(preferably Security Officer).**
2) Bank can confirm the genuineness of the performance certificate issued by client at its own sources. In case the authenticity of performance certificate or work order/ contract found uncertain, the tender of the bidder would be rejected.
3) Performance certificate issued by client would be taken as the proof of the nature of work done, nos. of Branches/ Offices/ sites covered & period of contract, quality of equipments installed, and level of after sale services & relationship with the client as far as terms of contract is concerned.

C) Minimum standard for eligibility for bidder as confirm from performance certificate by clients should likewise:

(i) Purpose, nature of work executed, no. of Branches/ Offices/ Sites covered should be in the lines of Para A of this Annexure.
(ii) Equipments installed should be as per specification provided by clients.
(iii) Average time taken in defect rectification should be less than Three (3) days & time taken in new installation should be less than Seven (7) days.
(iv) Quality of work executed, capability, technical proficiency, financial soundness, mobilization of manpower of firm, quality of product installed should not be unsatisfactory.

(v) Instances of imposition of penalty should be less than three in the period of contract.
(vi) Bidder should not be indulged in arbitration/ court case with the client.
(vii) Provide list of client and their contact details to ascertain the genuineness of quality of services bidder have rendered. In case work/ services of bidder found unsatisfactory in any of the work/ contract, their bids would be treated ineligible.
(viii) Bidder should have minimum five years of experience as on 31/03/2026 in Annual maintenance and supply, install, testing, commissioning of security equipment (CCTV & Digital Fire cum Burglar Alarm System).

D) Certification by Original Equipment Manufacturer (OEM):

1) **Bidder should be the authorized equipment manufacturer/ assembler or have authorization from OEM for consistent supply/ servicing of spare / equipments for next 5 years.**

2) In case bidder is the Original Equipment Manufacturer (OEM), bidder have to provide certificate (as per Appendix-I) about manufacturing of product, genuineness of the products and after sale services & supply of accessories.

3) In case bidder is not the OEM, the bidder will have to essentially mention the name of the Original equipment manufacturer (OEM) whose product is to be supplied and the country of origin of the product along with technical specifications. Bidder will also to have certificate in respect of country of origin of products. **Product offered should be manufactured in India**. Bidder has to submit a certificate from the Original Equipment Manufacturer (OEM) that they are the authorized agents for the sale, supply and service of their product and manufacturer undertakes to support the after sales service of the product. **Bidder should provide Manufacturer Authorization Form (MAF) duly signed by the OEM in the name of bidder (Appendix- II).**

4) All new installed products will stand for onsite comprehensive warranty against all defects in warranty period. **During the warranty period the Bidder shall have to provide quarterly preventive service and shall have to attend to all breakdown calls within 24 hours and 48 hours for remote area Branches.**

5) Bidder have ability to provide security equipments of similar or higher technical specifications fixed by Bank. The products offered should be manufactured in India.

E) Registration, Establishment & Service network:-

(1) As the major part of work is for 24X7 maintenance of the existing Security Systems in our Branches so, Bidder should have Local Office/ Registered Office/ Services centre in Bangalore, Karnataka. Hence, provide proof of local address, which is subjected to confirmation through our sources.

(2) Ability to commence services within 10 days from the date of placement of order and complete within a month from placement of order.

(3) Ability to undertake the work of all Branches/Currency Chest/ ATMs and Offices throughout in Karnataka under the Bangalore Zone.

(4) Bidder should have a Certificate of Registration with Registrar of Companies or Registrar of Firms or have a letter of proprietorship.

(5) Bidder should provide the latest Income Tax Assessment Order and PAN/ TAN Number.

(6) Bidder should have GST Registration.

F) Financial soundness and stability:-

(1) Bidder should have positive net worth provide the **Audited account and Balance Sheet of last 3 Years.**

(2) Bidder should have total Annual turnover equal or more than the estimated cost work i.e. **50 lacs** for last three years. **Provide proof for the same of last three years.**

(3) Bidder should provide name and address of Banker with **'Solvency Certificate' not older than one year from the date of notification**, of value not less than estimated cost of work i.e. **Rs. 50 lacs.**

(4) Documentary Proofs: Duly signed by authorized signatory of bidder establishing above required eligibility should be provided with bid. For assistance bidders are advised to go through the checklist (Appendix- III) for submission of documents in compliance of eligibility. Bid submitted without proper documentary proofs establishing their eligibility is treated as ineligible.

Appendix – I

(To be submitted by OEM/ Distribuṫer, in case bidder is OEM)
(FOR CCTV SYSTEM)

Ref. no. .... Date: ....

Zonal Manager,
UCO Bank,
Zonal Office, Bangalore.

Dear Sir,

Subject: ....
RFP notification no. : ....

We.................................who are established and reputable manufactures/distributor of .... having factories/ Office at .... do hereby certify that all the components / parts / assembly / software used in the (Standalone XVR based CCTV Systems, XVR, Camera) etc. are original with new components / parts / assembly / software and that no refurbished / duplicate / second hand components / parts / assembly / software are used or would be used.

We hereby extend our full guarantee and warranty as per terms and conditions of the RFP and services, offered against this invitation by us. We also confirm that back to back spare & skill arrangement has been made with for providing support services to UCO Bank in respect of proposed contract under this RFP.

Yours faithfully,

Authorized Signatories
(Name & Designation)
Date:

For and on behalf of M/s ______________________________
(Name of manufactures)

Note: This letter of authority should be on the letter head of OEM/ Distributor and should be signed by a competent authority of the agency.

Date:
Place

Appendix – IA

(To be submitted by OEM/ Distributer, in case bidder is OEM)
(FOR DIGITAL FIRE CUM BURGLAR ALARM SYSTEM)

Ref. no. .... Date: ....

Zonal Manager,
UCO Bank,
Zonal Office, Bangalore

Dear Sir,

Subject: ---------------------------
RFP notification no. : ....

We ____who are established and reputable manufactures/distributor of ____________________________ having factories/ Office at _____________ do hereby certify that all the components / parts / assembly / software used in the (Digital Fire cum Burglar Alarm system) etc. are original with new components / parts / assembly / software and that no refurbished / duplicate / second hand components / parts / assembly / software are used or would be used.

We hereby extend our full guarantee and warranty as per terms and conditions of the RFP and services, offered against this invitation by us. We also confirm that back to back spare & skill arrangement has been made with for providing support services to UCO Bank in respect of proposed contract under this RFP.

Yours faithfully,

Authorized Signatories
(Name & Designation)
Date:

For and on behalf of M/s ____________________________
(Name of manufactures)

Note: This letter of authority should be on the letter head of OEM/ Distributor and should be signed by a competent authority of the agency.

Date:

Place

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Appendix-II

Manufacturer's Authorization Form (MAF)
(To be taken from OEM in case bidder is not OEM)
(FOR CCTV SYSTEM)

Ref. no. .... **Date: ....**

Zonal Manager,
UCO Bank,
Zonal Office, Bangalore

Dear Sir,

Subject: ---------------------------

RFP notification no. ....

We ________________________________who are established and reputable manufactures of ______________________ having factories at_______ and _________ do hereby authorize M/s ___________________________ (Name and address of Vendor /Dealer) to offer their quotation, negotiate and conclude the contract with you against the above invitation for RFP offer.

We hereby extend our full guarantee and warranty as per terms and conditions of the RFP and the contract for the equipment and services offered against this invitation for RFP offer by the above firm and confirm that back to back Spare & Skill Arrangement has been made with M/s ____________________________for providing support services to UCO Bank in respect of proposed contract under this RFP.

Yours faithfully,

Authorized Signatories
(Name & Designation)
Date:

For and on behalf of M/s ....
(Name of manufactures)

Note:

1. This letter of authority should be on the letterhead of the manufacturing concern and should be signed by a competent person of the manufacturer.
2. Such MAF for all items offered for which the vendor is not an OEM, should be attached.

Date:

Place:

Appendix-II A

Manufacturer's Authorization Form (MAF)
(To be taken from OEM in case bidder is not OEM)
(FOR DIGITAL FIRE CUM BURGLAR ALARM SYSTEM)

Ref. no. .... **Date: ....**

Zonal Manager,
UCO Bank,
Zonal Office, Bangalore.

Dear Sir,

Subject: ----------------------------

We ________________________________who are established and reputable manufactures of ____________________ having factories at_______ and ________ do hereby authorize M/s _______________________ (Name and address of Vendor /Dealer) to offer their quotation, negotiate and conclude the contract with you against the above invitation for RFP offer.

We hereby extend our full guarantee and warranty as per terms and conditions of the RFP and the contract for the equipment and services offered against this invitation for RFP offer by the above firm and confirm that back to back Spare & Skill Arrangement has been made with M/s __________________________for providing support services to UCO Bank in respect of proposed contract under this RFP.

Yours faithfully,

Authorized Signatories
(Name & Designation)
Date:

For and on behalf of M/s ....
(Name of manufactures)

Note:
1. This letter of authority should be on the letterhead of the manufacturing concern and should be signed by a competent person of the manufacturer.
2. Such MAF for all items offered for which the vendor is not an OEM, should be attached.

Date:
Place:

Appendix- III

CHECKLIST FOR BIDDERS FOR SUBMITTING ELIGIBILITY BID IN COMPLIANCE OF TERMS OF ANNEXURE-I

Sl. no.	Documentary proofs establishing eligibility of bidder	Provided (Yes/ No)
1	Duly filled Application format (Appendix- V)	
2	List of clients with contact details.	
3	Certification from OEM (Appendix- I)	
4	Authorization from OEM for consistent supply of spare/services. (Appendix- II)	
5	Certificate of Registration with Registrar of Companies or Registrar of Firms or have a letter of proprietorship as applicable.	
6	Copies of last three years ITR.	
7	PAN/ TAN Registration.	
8	Copies of Audited account balance Sheet of preceding 3 years.	
10	Copies of last three years account statement/ GST returns.	
11	Insolvency Certificate from Bank not older than 01 year from date of Tender notification.	
12	Copy of GST Registration.	
13	Proof of payment of Tender fee/ DD Nos. & date:	
14	**Copies of Three similar completed or active work order/ contracts of AMC & supply, Installation, testing & commissioning (SITC) of CCTV system having executed cumulative order of Rs.10 lacs and for Digital Fire cum Burglar Alarm system of Rs. 05 lacs during one financial year of last 5 years as on 31.03.2026.**	
a	Work order/ contract -1	
b	Performance certificate against above. (Appendix- IV)	
c	Work order/ contract -2	
d	Performance certificate against above. (Appendix- IV)	
e	Work order/ contract -3	
f	Performance certificate against above. (Appendix- IV)	
OR		
15	**Copies of Two similar completed or active work order/ contracts of AMC & supply, Installation, testing & commissioning (SITC) of CCTV system having executed cumulative order of Rs.15 lacs and for Digital Fire cum Burglar Alarm system of Rs. 07 lacs during one financial year of last 5 years as on 31.03.2026.**	
a	Work order/ contract -1	
b	Performance certificate against	

	above.(Appendix- IV)	
c	Work order/ contract -2	
d	Performance certificate against above.(Appendix- IV)	
OR		
16	**Copy of One similar completed or active work order/ contracts of AMC & supply, Installation, testing & commissioning (SITC) of CCTV system having executed cumulative order of Rs.30 lacs and for Digital Fire cum Burglar Alarm system of Rs.10 lacs during one financial year of last 5 years as on 31.03.2026.**	
a	Work order/ contract -1	
b	Performance certificate against above. (Appendix- IV)	
18	Any other document bidder likes to submit to prove its eligibility.	

(Authorized Signatory)

M/s . . . .

Yours faithfully,

Name:

Seal of the firm:

Date:

Appendix-IV

CERTIFICATE OF PERFORMANCE

(To be obtained from client (s) on their letter head in respect of each of the work order/ contract)

- **Name and Address of Client: -**
- **Name of the vendor: -**

Sl. No	PERFORMANCE EVALUATION	RESPONSE TO BE FILLED BY CLIENT	
1	Work executed by above vendor is related to (please tick mark on appropriate item)	**CCTV System/ Digital Fire cum Burglar Alarm system**	
2	Nature of work	New supply & Installation	Comprehensive / non-comprehensive AMC
3	Please mention reference Letter no. /Work order/ Contract no.		
4	Period of contract/ Actual Period of Services rendered.		
5	In how many locations/ Branches/ Offices work executed/ AMC provided.		
6	**PARAMETERS**	**TICK THE APROPRIATE**	
A	Whether the equipments installed matches with the specifications offered by the client. (Yes/ No)	Yes	No
B	Average time taken by the vendor in defect rectification after reporting of defect (in number of days).	Less than 3	3 to 6
C	Average time taken for installation of new equipment (in number of days).	Less than 7	8 to 15
D	Quality of Work	Good	Satisfactory / Poor
E	Capabilities of the vendor	Good	Satisfactory/ Poor
F	Technical Proficiency	Good	Satisfactory/ Poor
G	Financial Soundness	Good	Satisfactory/ Poor
H	Mobilization of Manpower	Good	Satisfactory/ Poor
I	Quality of products installed	Good	Satisfactory/ Poor
7	If any penalty imposed on vendor (Yes/ No)	Yes	No
8	If 'Yes' at above, then mention the nos. of instance(s) of imposition of penalty during the currency of contract / work.	Less than 3	Three & above
9	Did the vendor go for Arbitration/ court case in case of any dispute in connection with the referred contract?	Yes	No

Any other point worth mentioning for evaluation of performance of the vendor.

➢ **Provide separate performance certificate against each work order/ contract submitted with eligibility bid, without submission** of above duly filled format respective work order would not be considered for evaluation of eligibility of vendor.

- Bank can confirm the legitimacy of this performance certificate from issuing office through own sources.

Signature of Reporting Officer with Office Seal
Details of Officer
Name:
Designation:
Contact No and E-mail Address:

➢ **Reporting Officer should be In-charge looking after electronics/physical security measures of the institution, preferably the Security Officer.**

Appendix- V

FORMAT FOR APPLICATION
(On Bidder's Letterhead)

Ref. no. ....

Date; ....

To,
The Zonal Manager
UCO Bank, Zonal Office, Bangalore.

Sub: Application for empanelment & rate contract for Supply, Installation, Testing, Commissioning & Non-comprehensive Annual maintenance of electronic Security equipments (CCTV & Digital Fire cum Burglar Alarm system) in Branches /Offices under UCO Bank Bangalore Zone.

Sir,
In reference to your RFP in inviting bids for empanelment of agencies & rate contract for supply, installation, testing, commissioning & Non-comprehensive Annual maintenance of electronic Security equipments (CCTV & Digital Fire cum Burglar Alarm system) in the Branches/Offices under your Zone, we wish to submit that:-

1. We have carefully examined all the contents incorporated in this RFP Document and we have accepted all the terms & conditions of the RFP.
2. We are herewith applying for empanelment for supply, Install, testing commissioning & Non-comprehensive Annual maintenance of CCTVs & Digital Fire cum Burglar Alarm System.
3. We are herewith submitting the documentary proofs confirming our eligibility for empanelment for supply, Install, testing commissioning & Non-comprehensive Annual maintenance of CCTVs and Digital Fire cum Burglar Alarm System.
4. We undertake to demonstrate our products as per requisition by the Bank.
5. We have paid the non-refundable tender fee amounting **Rs.2000/-** (two thousand only) in Bank's specified submitting DD no. __________ of requisite amount along with this bid or seeking exemption on account of ____________________________ and proof of exemption is submitted.
6. In case of successful empanelment, we undertake to provide Earnest Money Deposit (EMD) as required/ applicable with price bid and performance Security as required/ applicable at the time of allotment of work. Bank can forfeit the amount of EMD/ performance security as per terms, conditions of notice inviting tender/ work order.
7. We confirm that we have not been disqualified/ blacklisted by any of our client, Govt. Dept. / RBI/Bank/PSU for supply, install or Annual maintenance of the concerned security equipment(s) and any of our services/ products. Bank can reject our bid/ empanelment at any stage in case above confirmation is found false or unsatisfactory performance report received from any of our client.
8. We certify that our agency/ firm / company is not owned or controlled by any director or serving officer/ employee of UCO Bank or their relatives the same meaning as assigned under section-6 of the company act 1956.

For and on behalf of

____

(With seal)
Signature ________________

Name ________________

Designation ____________

Appendix- VI

GENERAL INFORMATION: (SHEET TO BE ENCLOSED)

Sl. No.	ITEM	PARTICULARS	REMARKS
1.	Name of the Company/ Firm/ Organization		
2.	Year of Establishment and Incorporation		
3.	Status of the firmwhether Company/Partnership/Firm/proprietary etc. :-		
a)	Registered under the Companies Act, 1956. If so mention registration number and date.		
b)	Registered under the Societies Registration Act, 1860. If so mention registration number and date.		
c)	Registered under the Indian Trust Act, 1882. If so mention registration number and date.		
d)	Sole proprietorship firms whose proprietor is a resident in India as per the Income Tax Act, 1961. If so mention registration number and date.		
e)	Partnership firm registered in India. If so mention registration number and date.		
4.	Nature of Business. Strike(X) or score out which is not applicable.		
5.	Address of Registered Office with PIN Code:		
6.	Correspondence Address:-		
7.	Address of Manufacturing Unit / R&D Site: -		

8.	Name of Directors/ Partners/Members etc: - A) B) C)		
9.	Name of contact person(s):-		
a)	Mobile Numbers (s):		
b)	Land Line:		
10.	Name of person(s) authorized to conduct business along with Mobile, Tele, Fax and E-mail details:		
11.	Website (if any):		
12.	E-mail Address:		
13.	a) Has your company/firm been ever blacklisted in past 10 years. Give details if Yes.		
	b) If No, a 'Notarized Certificate' be submitted stating that the company/firm or its owner or any sister concern have not been so blacklisted by any institution of the Central or State Govt, PSU/PSBs in the past ten years on any grounds /any of our services/ products whatsoever. Any subsidiary company (Write Yes / No) Give all details if yes.		
15.	Furnish the Names of three responsible persons /Officer who will be in a position to certify about the quality as well as past performance of your organization.		
SL. No.	Name	Address	Contact Number
1.			
2.			
3.			

Yours faithfully,

Name:

Designation: Proprietor

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Appendix- VII

PART-II: FINANCIAL, REGISTERATION FOR TAXATION AND OTHER STATUTORY REQUIREMENTS:

Sl. No.	ITEM	PARTICULARS		REMARKS
1.	Whether registered for the following and having necessary certificates/Authority? If so, mention registration number and date. Enclose relevant certificate/Application Documents			
a.	Income Tax PAN			
b.	GSTN (GST Registration No.)			
c.	ESIC			
d.	EPF			
e.	Income Tax Clearance Certificate			
2.	Furnish copies of audited Balance Sheet and Profit & Loss Account (Audited) for the last 3 financial years:- (Enclose audited copies)	Turnover (INR Lacs.)	Profit After Tax (INR Lacs.)	
	a) FY 2023-24 Turnover and Profit after Tax	Rs.	Rs.	
	b) FY 2024-25 Turnover and Profit after Tax	Rs.	Rs.	
	c) FY 2025-26 Turnover and Profit after Tax	Rs.	Rs.	

Yours faithfully,

Proprietor For

Name:

Seal of the firm:

Place:

Date:

APPENDIX-VIII

TO BE SUBMITTED ALONGWITH THE TECHNICAL BID

(Please mark Yes / No should be marked against each aspect of Alarm system)

Basic Technical Specification & compliance for Bidder

Sl	Technical Specification Compliance for Fire and Electronic intruder Alarm System(Component and Description of Specification)	Compliance Yes/No
	CONTROL PANEL	
1	LCD based minimum 12+1 fully programmable zone control panel with built in GSM speech dialer with automatic arming and disarming with remote access through telephone	
2	Microcontroller based	
3	Minimum 12+1 zones	
4	Inbuilt GSM based speech and SMS dial up	
5	Minimum 12 zones programmable as delay, immediate, panic or fire	
6	One tamper zone	
7	Separate remote key pad with 12X4 LCD display or more	
8	Separate zone for fire detection and provision for connection of fire alarm system	
9	Separate main control station for connection terminals and power supply units	
10	Automatic arming and disarming facility	
11	Can be operated through mobile and telephone line	
12	Electrical devises can also be switched on or off through remote key pad	
13	Built in battery backup	
14	Zone omitting facility	
15	Silent arming and night mode arming	
16	Intrusion lock with time and date	
17	Power failure indication	
18	Blown fuse indication on LCD display on LED blinking on panel	
19	Multiple sounder output	
20	Distinct interrupted sounder output for fire alarm	
21	Battery strength display with audio indication in case of low battery	
22	GSM signal strength display	
23	Walk test mode	
24	Individual zone status is indicated in display	
25	Independent entry delay time 2 to 240 sec	
26	Independent exit delay time 2 to 240 sec	
27	Sounder time 2 to 20 minutes and multiple sounder outputs	
28	Speaker wire cut detection for all sensors and hooters and speakers	
29	Support combination of hooters and speakers	
30	Battery backup for 36 hours	
31	Automatic switch off to battery in case of AC power failure	
32	Automatic battery charging once the AC power is restored	
33	ERTL certified.	
Sl.	**SMOKE SENSOR & HEAT SENSOR**	
1	Automatic Drift compensation	

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2	Dust tolerant chamber provides optimum detection performance and minimal nuisance alarm between maintenance visit	
3	Multifunction handheld remote programming and test tool	
4	Sensitivity remotely programmable	
5	Digital addressing capability	
6	Remotely implemented advance maintenance features	
	Read and write last maintenance date	
	Read chamber contamination level	
	Read thermal element value alarm test	
7	Selectable blink/no blink LED option via hand held tool	
8	Photoelectric multi-criteria photo-thermal with 58 degree C and 78 degree C fixed and rate of raise thermal detector	
9	8 to 30 VDC operating range enable operation in both fire and security system	
10	-30 to +70 degree C operating temperature range	
11	Multi-functional alarm – normal bio color LED indicator	
12	EN 54 certified	
13	Make -	
SL	**AUTOMATIC TELEPHONE DIALER & BUILT IN VOICE & SMS GSM DIALER**	
1	GSM speech & SMS dialer	
2	Microcontroller base	
3	2 speech / voice messages	
4	Separate intrusion & fire messages	
5	Minimum 10 programmable phone numbers upto 12 digits for intrusion and fire message	
6	20 sec recording time for each message	
7	Alarm SMS with alarm type, zone number with time and date information	
8	System status SMS for arm and disarm	
9	Power status SMS for AC power on and off, low battery	
10	User editable name and address for alarm SMS	
11	Message playback, telephone no. editing facility, long volatile memory	
12	Retention of programmed data in case of power failure	
13	Highest priority for condition dialing and silent alarming	
SL.	**ELECTRICAL**	
1	Quiescent current: 30 mA Max.	
2	Quiescent current with backlit LCD: 90 mA Max.	
3	MAIN CONTROL STATION WITH ONE REMOTE KEY PAD	
4	Quiescent current: 300 mA	
5	Quiescent current with backlit LCD: 360 mA	
6	Current with dialing: 530 mA Max.	
7	Maximum sounder 1 current output : 1A	
8	Maximum sounder 2 current output : 1A	
9	Remote key pads : Up to three	

10	Non-volatile Memory : Programming and Log	
11	Zone response time : <500ms	
12	Zone Loop Resistance : <5k ohm for NORMALLY CLOSED	
13	Mains supply Voltage : 220+10%-15% 50Hz	
14	Total current Output: 2A at 220V AC or 4A at 220V AC	
15	Battery Voltage : 12V DC	
16	Battery type : SMF Rechargeable	
17	Battery Recharge Voltage: 13.8V +/-0.2V DC	
18	ENVIRONMENTAL	
19	Operating Temperature: 0C to 45C	
20	Storage Temperature: -20C to 60C	
21	Maximum humidity: 95% non-condensing	
Sl No.	**MAGNETIC CONTACT SENSOR**	
1	Operating Gap: 15MM min	
2	Contact Rating: 10W, 12/24VDC, 0.5A	
3	Contact O/P : Normally Closed	
4	4 wire temper loop	
Sl No.	**PIR SENSOR**	
1	Dual Element Pyroelectric sensor	
2	Latest Technology Digital Signal Processor (DSP)	
3	Pet Immunity up to 25 kg.	
4	Detection Range 15m	
5	Detection angle 110°	
6	Sealed optics	
7	Excellent RFI and EMI Immunity	
8	Selectable Pulse Count	
9	Walk Test	
10	Detection range: 15m, 110°	
11	RFI Immunity: Ave. 20V/m (10~1000MHz)	
12	Power Supply: 9 ~ 16V DC, 12V Typical	
13	Current Consumption: 20mA, 12V DC	
14	Alarm Output: NC/NO 30V DC, 0.2A max.	
15	Alarm Duration: 2 seconds	
16	Pulse Count: Single/Double	
17	Tamper Switch: Cover Open activation	
18	Operating Temperature: 0° to 50° Celsius	
19	Walk Test LED: Red, can disable	
20	Temperature: Automatic using	
21	Compensation: NTC thermostat	
22	Detection Speed: 0.3 to 1 m/s	
23	Reverse Polarity Protection: Through Diode	

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Sl No.	PANIC SWITCH	
1	Automatic reset (no key required)	
2	Micro switch technology	
3	In-built tamper switch	
4	Contact O/P: NORMALLY CLOSED	
5	Technology: micro-switch with roller	
6	Tamper Switch: installed	

Sl No.	HOOTER	
1	High power 130 db	
2	4 wired (with tamper loop)	
3	Low current consumption	
4	Available in 12V DC and 24V DC	
5	Available in multiple tones	
6	Weatherproof housing	

SLN	**Additional and latest features will be preferred in Alarm Panel and sensors**
1	In-built TCP/IP CMS connectivity module capable of providing LAN / Cellular 4G Connectivity;
2	Compatibility with wireless devices,
3	On board PSTN Communicator with at least 8 programmable Mobile numbers & Zone wise prerecorded voice call /messaging
4	**Free Health Monitoring System and status**
5	**GSM/GPRS Module** supporting all communication modules such as TCP/IP/4G/5G/Wi-Fi
6	**ARM & DISARMING- External keypad, mobile app, SMS, software**
7	Easily upgradeable, wired to wireless, IP, GSM. Does not need to change the panels
8	**Arm & DISARMING- by only whitelisted mobile numbers**

OEM Criteria

1. Made in India products are preferred, as per Bank's Purchase Procurement Policy
2. OEM should have a registered office in India and local service center in India
3. Product quoted should be CE, FCC, BIS, ERTL certified and product wise certificate to be provided by OEM.
4. Organization needs to be ISO 9001, 27001, 14001, 45001 certified for environment and cyber security reasons.
5. OEM needs to have local service team with local branch and service center so that bank can call anytime OEM for audit - OEM service center details required.
8. Product quoted should be able to integrate existing hardware with the bank.
9. As per Bank's Purchase Procurement Policy preference will be given to Make- in- India products.

Appendix - IX

TO BE SUBMITTED ALONGWITH THE TECHNICAL BID

(Please mark Yes / No should be marked against each aspect of CCTV system)

Extended Video Recorder (XVR)-4, 8, 16, 32ch

This product shall be manufactured by a firm whose quality system is in compliance with the ISO-9001

Products quoted should be of international repute & from any of Top global OEM as per latest IHS report .

All systems and components must be in compliance with FCC/CE/UL/RoHS requirements.

The Offered Cameras, Recorder, VMS, Analytic shall be from the same OEM to ensure seamless integration & better support. However keeping in mind the future scalability, the offered VMS & Cameras should be ONVIF S compliant.

S.N	Parameter	Specification	Compliances
1	Compatibility	Analog cameras (mandatory), AHD, CVI, TVI (minimum one out of the three other than itself)	
2	Main Processor / Operating System	Embedded	
3	System Resources	Pentaplex function: recording, playback, live view, backup, remote access over IP network	
4	Recorder Control Options	Video Front panel, Virtual Keyboard (Both RS485 and IP), IP Network, USB mouse	
5	Analog / HD Camera Input	Minimum 4/8/16 Video channel; BNC	
6	IP Camera Input	04 Ch. HD + 2 IP Ch. (Total 6 IP Channel each upto 6 MP) 08 Ch. HD + 4 IP Ch. (Total 12 IP Channel each upto 6 MP) 16 Ch. HD + 8 IP Ch. (Total 24 IP Channel each upto 6 MP) 32 Ch. HD + 16 IP Ch. (Total 48 IP Channel each upto 6 MP)	
7	Recorder Video Output	Minimum 1 VGA, 1 HDMI	
8	Recorder Audio Input	Minimum 1 audio channel, BNC or RCA	
9	Recorder Audio Output	Minimum 1 audio channel, BNC or RCA	
10	Recorder Bidirectional Talk	1 channel RCA	
11	Display Screen Mode	1,4,8,9,16,32 ALL (Window) as per recorder channels	
12	Camera Scheduling	Supported (Continuous/Motion/Event based)	
13	On Screen Display	Date, Time , Camera Title, Video loss alert, motion detection alert, recording, camera lock alert, camera tampering, camera masking.	

14	Video/Audio Compression	H.265/H.264/G.711 respectively (One Channel) or higher	
15	Image Resolution	4 MP/1080p/720p/VGA/WD1/4CIF/CIF or better with selectable fps.	
16	Encoding Stream	4 MP lite/3 MP@15 fps; 1080p lite/720p lite/VGA/WD1/4CIF/CIF@25 fps (P)/30 fps (N) in all channels with selectable fps	
17	Video Encoding Bit Rate	Analog video: 32~2048Kb/s or higher, IP video: 32~4096Kb/s or higher	
18	Image Quality	6 levels (VBR/ CBR)	
19	Recording Mode	Manual, Schedule, Regular, Motion detection, Camera blank, Video loss. Stop Recording	
20	Recording Priority	Manual; Alarm; Motion Detection & Regular	
21	Recording Interval	Prerecord: 1sec to 30 sec., Post-record: 10sec ~ 5 minutes	
22	Alarm Input	Supported Minimum 4	
23	Relay Output	Supported Maximum 1	
24	Water Marking	Supported	
25	Playback Channel	Synchronous Playback 1,2,4 (for 4ch recorder); 1,2,4,8 (for 8ch recorder); 1,2,4,16 (for 16ch recorder)	
26	Recorded Data Search Mode	Video Time & Date, Exact search (with Date, Hour, Minute / Second accuracy), Motion Detection, Alarm	
27	Video Intelligence	Deep learning-based motion detection, perimeter protection (line crossing and intrusion detection),OR facial recognition.[Face picture comparison, face picture search (1-ch face picture comparison alarm for HD analog camera)]. Face comparision/recognition should support in either 4ch/8ch/16ch recorder	
28	Playback Options	Play, Digital zoom (any size), Pause, Rewind, Slow motion, shift to Next file, shift to Previous file, one click Previous camera, one click Next camera, Full screen mode, Replay, Backup selection, Fast forward, Shuffling	
29	Operation Over Network	Monitor, Playback, File download, Log information, System setting,	
30	Hard Drive Storage Option	For 4 Channel – 2 SATA , 8 Channel – 4 SATA , 16 Channel – 8 SATA. 32 Channel - 8 SATA Should support up to 10 TB per SATA port	

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31	USB Interface	Minimum 2 Ports	
32	Power Supply	12 VDC /AC 100~240 V, 50/60 Hz	
33	Working Environment	All Indoor weather conditions	
34	Duplex type	Recorder should be able to playback recoded footage without having to stop recording	
35	Certificate	UL/BIS,CE,FCC	
36	HDD quality	Surveillance Hard Disk: Sea Gate/Western Digital/Sky Hawk(2 TB / 4 TB/6 TB/8TB)	

4CH ATM recorder -

This product shall be manufactured by a firm whose quality system is in compliance with the ISO-9001 Products quoted should be of international repute & from any of Top global OEM as per latest IHS report .

All systems and components must be in compliance with FCC/CE/UL/RoHS requirements.

The Offered Cameras, Recorder, VMS, Analytic shall be from the same OEM to ensure seamless integration & better support. However keeping in mind the future scalability, the offered VMS & Cameras should be ONVIF S compliant.

4CH ATM recorder (with inbuild Screen)			
Specifications			**Compliance Yes/No**
1	Operating system	Embedded RTOS / Linux / Windows	
2	Analog / HD Camera Input	4 Channel recorder	
3	Video surveillance Hard disk	Surveillance Grade recorder HDD	
4	HDD Slots	2 SATA (upto 20 TB per slot)	
5	Video Input	4 Ch (Only for ATMs)	
6	Display speed	100 fps for 4 channel (Only for ATMs) (25 fps for each channel)	
7	Compression method	H.265 Pro+/H.265 Pro/H.265/H.264+/H.264	
8	Display split screen (Screen mode)	1,4 for 4 channel	
9	Encoding Resolution	4 MP lite@15 fps; 1080p lite/720p lite/VGA/WD1/4CIF/CIF@25 fps (P)/30 fps (N)	
10	Audio Input	1-ch, RCA (2.0 Vp-p, 1 KΩ)	
11	Audio Output	1-ch, RCA (Linear, 1 KΩ)	
12	Synchronous Playback	4 Ch	
13	IP Camera Input	2 Channel IP Camera in addition to HD channels; up to 6ch at the expense of HD channels	
14	Independent Recording setting Per channel	Continuous, motion detection sensor activated, flexible day /time daily Schedule.	
15	Monitoring	4 channel real time Monitoring. Single mode & 2x2 Mode Sequential switching mode Switching out monitoring	

16	Searching / Playback	Date & Time based 1 channel searching and all channel simultaneous searching Replay up to 25 fps in each channel	
17	Video Intelligence	Should support Motion detection, Intrusion Detection	
18	Smart ATM Features	1-ch human face mode and 1-ch panel mode for analog channel **Panel Mode** : Human entrance, operation timeout, sticking scrip, and installing scanner **Human Face Mode** : Normal human face, abnormal human face, multiple human faces, wearing sunglasses, and using mobile phone	
19	Back Up facility	In built & provision for External portable HDD/Pen drive/through USB port. Player software to play back recorded video should automatically be loaded on to the external back up media so that it can be played back on any PC directly.	
20	User Interface	On screen graphic User Interface(GUI)	
21	System recovery after power failure	Auto Re booting	
22	Operation for setting and searching	User friendly	
23	Multiple functionality	Should support pentaflex functions to perform all recorder functions at the same time, i.e., record, live view/playback, network (view remotely), administrative and backup. Client software for remote view shall be provided free of any charge if required.	
24	Compatibility	Should support all types of cameras	
25	Certifications	UL/BIS,CE,FCC	
26	System operation	Micro processor based Password operated	

HD Fixed Dome

This product shall be manufactured by a firm whose quality system is in compliance with the ISO-9001

Products quoted should be of international repute & from any of Top global OEM as per latest IHS report .

All systems and components must be in compliance with FCC/CE/UL/RoHS requirements.

The Offered Cameras, Recorder, VMS, Analytic shall be from the same OEM to ensure seamless integration & better support. However keeping in mind the future scalability, the offered VMS & Cameras should be ONVIF S compliant.

S.No	Parameters	Specification	Compliance Yes/No
1	HD Technology	AHD, CVI, TVI, CVBS	
2	Image Sensor	2MP CMOS Sensor	
3	Signal System	PAL	

4	Effective Pixels	1920(H)x1080(V)) or better	
5	Mini. Illumination	Color: 0.0005 Lux @ (F1.0, AGC ON), 0 Lux with white light	
6	Video Output	1080P or higher @ 25 fps	
7	Display Resolution	1080P or higher @ 25 fps	
8	Recording Resolution	1080P or higher @ 25 fps	
9	Frame Rate	50Hz:1080p or higher @25fps	
10	SNR	≥52dB (AGC OFF)	
11	Sync System	Internal	
12	White Balance	Automatic	
13	Day & Night	24/7 Color Imaging	
14	Shutter	Automatic	
15	Slow Shutter	16X	
16	Auto Gain Control (AGC)	Automatic	
17	Noise Reduction (NR)	3DNR	
18	White Light	Up to 20 mtr	
19	Functions	Brightness, Sharpness, 3D DNR, Mirror, Smart light	
20	Lens	3.6mm, 2.8mm	
21	Field of view	2.8 mm: 119° x 101° x 54° (diagonal x horizontal x vertical) 3.6 mm: 100° x 84° x 45° (diagonal x horizontal x vertical)	
22	WDR	130 db WDR (DWDR not acceptable)	
23	Input Voltage	DC12V±10%	
24	IP Rating	IP67	
25	Operation Temp	-30° to +50° C	
26	Storage Humidity	90% or less	
27	Certification	UL/BIS, CE, FCC	
28	Image Enhancement	BLC, HLC Supported	
29	Built-in Microphone	Yes	
30	Material	Metal	

HD Fixed Dome

This product shall be manufactured by a firm whose quality system is in compliance with the ISO-9001

Products quoted should be of international repute & from any of Top global OEM as per latest IHS report .

All systems and components must be in compliance with FCC/CE/UL/RoHS requirements.

The Offered Cameras, Recorder, VMS, Analytic shall be from the same OEM to ensure seamless integration & better support. However keeping in mind the future scalability, the offered VMS & Cameras should be ONVIF S compliant.

S.No	Parameters	Specification	Compliance Yes/No
1	HD Technology	AHD, CVI, TVI, CVBS	
2	Image Sensor	2MP CMOS Sensor	
3	Signal System	PAL	
4	Effective Pixels	1920(H)x1080(V)) or better	
5	Mini. Illumination	Color: 0.0005 Lux @ (F1.0, AGC ON), 0 Lux with white light	
6	Video Output	1080P or higher @ 25 fps	
7	Display Resolution	1080P or higher @ 25 fps	
8	Recording Resolution	1080P or higher @ 25 fps	
9	Frame Rate	50Hz:1080p or higher @25fps	
10	SNR	≥52dB(AGC OFF)	
11	Sync System	Internal	
12	White Balance	Automatic	
13	Day & Night	24/7 Color Imaging	
14	Shutter	Automatic	
15	Slow Shutter	16X	
16	Auto Gain Control (AGC)	Automatic	
17	Noise Reduction (NR)	3DNR	
18	White Light	Up to 30m	
19	Functions	Brightness, Sharpness, 3D DNR, Mirror, Smart light	
20	Lens	3.6mm, 2.8mm	
21	Field of view	2.8 mm: 119° x 101° x 54° (diagonal x horizontal x vertical) 3.6 mm: 100° x 84° x 45° (diagonal x horizontal x vertical)	
22	WDR	130 db WDR (DWDR not acceptable)	
23	Input Voltage	DC12V±10%	
24	IP Rating	IP67	
25	Operation Temp	-30° to +50° C	
26	Storage Humidity	90% or less	
27	Certification	UL/BIS,CE,FCC	
28	Image Enhancement	BLC, HLC Supported	
29	Built-in Microphone	Yes	

HD Varifocal Dome

This product shall be manufactured by a firm whose quality system is in compliance with the ISO-9001

Products quoted should be of international repute & from any of Top global OEM as per latest IHS report .

All systems and components must be in compliance with FCC/CE/UL/RoHS requirements.

The Offered Cameras, Recorder, VMS, Analytic shall be from the same OEM to ensure seamless integration & better support. However keeping in mind the future scalability, the offered VMS & Cameras should be ONVIF S compliant.

S.No	Parameters	Specification	Compliance Yes/No
1	HD Technology	AHD, CVI, TVI	
2	Image Sensor	1/3" 1080P CMOS Sensor /CCD or better	
3	Signal System	PAL	
4	Effective Pixels	1920(H)x1080(V)) or better	
5	Mini. Illumination	Mini. 0.01Lux@F1.2, AGC Illumination ON, 0 Lux with IR	
6	Video Output	1080P or higher @ 25 fps	
7	Display Resolution	1080P or higher @ 25 fps	
8	Recording Resolution	1080P or higher @ 25 fps	
9	Frame Rate	50Hz:720p or higher @25fps	
10	SNR	≥52dB(AGC OFF)	
12	Sync System	Internal	
13	White Balance	Automatic	
14	Day & Night	Automatic	
15	Shutter	Automatic	
16	Auto Gain Control (AGC)	Automatic	
17	Noise Reduction (NR)	3DNR	
18	IR Range	Up to 30m	
19	Lens	2.8-12mm (verifocal)	
20	WDR	120 db WDR (DWDR not acceptable)	
21	Input Voltage	DC12V±15%	
22	IP Rating	IP67 ,IK10	
23	Ingress Protection - Vandal Proof	**IK10 (outer glass cover) - Turret Shape not acceptable**	
24	Operation Temp	0° to +50° C	
25	Storage Humidity	90% or less	
26	Certification	UL/BIS,CE,FCC	

Specifications: 2 MP IR Fixed Turret Network Camera (IP Camera)

Sl No	Camera	
1	Image Sensor	1/2.8" Progressive Scan CMOS
2	Min. Illumination	0.002 lux@F1.6 (Color, 30 IRE) 0.0002 lux@F1.6 (B/W, 30 IRE) 0 lux (Illuminator on
4	Shutter Speed	1/3 s to 1/100,000 s
5	Slow Shutter	Yes

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6	Auto-Iris	No
7	Day & Night	IR Cut Filter
8	Digital Noise Reduction	3D DNR
9	WDR	120 dB
10	3-Axis Adjustment	Pan: 0°to 360°, tilt: 0°to 75°, rotate: 0°to 360°
	Lens	
11	Focal Length	3.6mm, 2.8mm
12	Aperture	F2.0
13	Focus	Fixed
14	FOV	2.8 mm: 119° x 101° x 54° (diagonal x horizontal x vertical) 3.6 mm: 100° x 84° x 45° (diagonal x horizontal x vertical)
15	Lens Mount	M12
	IR	
16	IR, white light Range	Up to 30m
17	Wavelength	850nm
	Compression Standard	
18	Video Compression	Main stream: H.265/H.264
		Sub-stream: H.265/H.264/MJPEG
		Third stream: H.265/H.264
19	H.264 Type	Baseline Profile/Main Profile/High Profile
20	H.264+	Main stream supports
	H.265 Type	Main Profile
	H.265+	Main stream supports
21	Video Bit Rate	32 Kbps to 8 Mbps
.	Smart Feature-set	
23	Behavior Analysis	Line crossing detection, intrusion detection
24	Region of Interest	1 fixed region for main stream
	Image	
25	Max. Resolution	1920 × 1080
26	Main Stream	50Hz: 25fps (1920 × 1080, 1280 × 960, 1280 × 720)
		60Hz: 30fps (1920 × 1080, 1280 × 960, 1280 × 720)
27	Sub-Stream	50Hz: 25fps (640 × 480, 352 × 288, 320 × 240)
		60Hz: 30fps (640 × 480, 352 × 240, 320 × 240)
28	Third Stream	50Hz: 1fps (352 x 240, 320 x 240)
		60Hz: 1fps (352 x 240, 320 x 240
29	Image Enhancement	BLC, 3D DNR, HLC
30	Image Settings	Rotate mode, saturation, brightness, contrast, sharpness adjustable by client software or web browser
31	Day/Night Switch	Day/Night/Auto/Schedule

	Network	
32	Network Storage	Support Micro SD/SDHC/SDXC card slot (256 G), NAS (NFS, SMB/CIFS)
33	Alarm Trigger	Motion detection, video tampering, illegal login, HDD full, HDD error
34	Protocols	IPv4; IPv6; HTTP; TCP; UDP; ARP; RTP; RTSP; RTCP; RTMP; SMTP; FTP; SFTP; DHCP; DNS; DDNS; NTP; Multicast; ICMP; IGMP
35	General Function	Anti-flicker, heartbeat, mirror, password protection, privacy mask, watermark, IP address filter
36	API	ONVIF (PROFILE S, PROFILE G), ISAPI
37	Simultaneous Live View	Up to 6 channels
38	User/Host	Up to 32 users, 3 levels: Administrator, Operator and User
49	Web Browser	IE10,11, Chrome 57.0+,, Firefox 52.0+
	Interface	
50	Audio	1 built-in mic
51	Communication Interface	1 RJ45 10M/100M self-adaptive Ethernet port
52	On-board Storage	Built-in micro SD/SDHC/SDXC slot, up to 256 GB
	General	
53	Operating Conditions	-30 °C to +60 °C (-22 °F to +140 °F), humidity 95% or less (non-condensing)
54	Power Supply	12 VDC ± 25%, PoE (802.3af, class 3)
55	Power Consumption and Current	Basic: 1.9 W (12 VDC); 2.5 W (PoE) Max. (ICR + H.265 + WDR + max. Illumination + intelligence on): 4.7 W (12 VDC); 5.6 W (PoE)
56	Protection Level	IP67
57	Material	Shell: plastic, camera body: metal

HD varifocal Bullet

This product shall be manufactured by a firm whose quality system is in compliance with the ISO-9001

Products quoted should be of international repute & from any of Top global OEM as per latest IHS report .

All systems and components must be in compliance with FCC/CE/UL/RoHS requirements.

The Offered Cameras, Recorder, VMS, Analytic shall be from the same OEM to ensure seamless integration & better support. However keeping in mind the future scalability, the offered VMS & Cameras should be ONVIF S compliant.

S.No	Parameters	Specification	Compliance Yes/No
1	HD Technology	AHD, CVI, TVI	
2	Image Sensor	1/3" 1080P CMOS Sensor /CCD or better	
3	Signal System	PAL	
4	Effective Pixels	1920(H)x1080(V)) or better	

5	Mini. Illumination	Mini. 0.01Lux@F1.2, AGC Illumination ON, 0 Lux with IR	
6	Video Output	1080P or higher @ 25 fps	
7	Display Resolution	1080P or higher @ 25 fps	
8	Recording Resolution	1080P or higher @ 25 fps	
9	Frame Rate	50Hz:720p or higher @25fps	
10	SNR	≥52dB (AGC OFF)	
12	Sync System	Internal	
13	White Balance	Automatic	
14	Day & Night	Automatic	
15	Shutter	Automatic	
16	Auto Gain Control (AGC)	Automatic	
17	Noise Reduction (NR)	3DNR	
18	IR Range	Up to 30m	
19	Lens	2.8-12mm (verifocal)	
20	WDR	120 db WDR (DWDR not acceptable)	
21	Input Voltage	DC12V±30%	
22	IP Rating	IP67	
23	Operation Temp	0° to +50° C	
24	Storage Humidity	90% or less	
25	Certification	UL/BIS,CE,FCC	

Pinhole Camera

This product shall be manufactured by a firm whose quality system is in compliance with the ISO-9001

Products quoted should be of international repute & from any of Top global OEM as per latest IHS report .

All systems and components must be in compliance with FCC/CE/UL/RoHS requirements.

The Offered Cameras, Recorder, VMS, Analytic shall be from the same OEM to ensure seamless integration & better support. However keeping in mind the future scalability, the offered VMS & Cameras should be ONVIF S compliant.

Sr No	Feature	specification	Compliance Yes/No
1	Image Sensor	1/3" CMOS /CCD	
2	Effective pixels	1920(H)x1080(V))	
3	Resolution	1920(H)x1080(V))	
5		Color: 0.004LuxLux/F2.4 Black & White: 0.0004 Lux/F2.4	
6	S/N ratio	52 dB	

7	Electronic shutter	1/3s–1/100000s	
8	Lens	3.7mm Pin Hole (2.8mm optional)	
9	WDR	120 db WDR (DWDR not acceptable)	
10	BLC	On/Off (Auto)	
11	Motion detection	Yes	
12	White balance	Supported	
13	AGC	Supported	
14	Day & Night	Color/B/W/Auto level adjust	
15	Communication Interface	1 RJ45 10 M/100 M self-adaptive Ethernet port	
16	Power supply	DC12V	
17	Power consumption	5 Watts max	
18	Certification	UL/BIS,CE,FCC	
19	Perimeter Protection	Line crossing, intrusion. Support alarm triggering by specified target types (human and vehicle)	
20	Built-in Microphone	Supported	
21	Built-in Speaker	Supported	
22	HLC	Supported	
23	IR Range	Up to 10 m	

VMS Software Specifications

All software and licenses for end to end IP based video surveillance system
Proposed CCTV system shall be based on Non-Proprietary open standard based integrated system with network centric functionality complied to ONVIF profile-S and management architecture, aimed at providing high-speed manual/automatic
Failure of one camera shall not affect other cameras.
The video management system shall be an enterprise class IP enabled fully distributed solution, designed for limitless multi-site and multiple server installations requiring 24/7 surveillance with support for devices from different location.
The video management system shall allow a minimum 20,000 number of cameras, recording servers and clients to be connected to management server across multiple sites.
Single server should connect upto. 50 ANPR cameras
The video management system shall include a distributed architecture, allowing clients on the host system with the user rights to view video sources belonging to multiple independent video management systems simultaneously.
The video management system shall contain a management server that shall be the central manager of the system and control recording servers, cameras, devices and users.
The video management system shall incorporate a fully integrated video-sharing functionality for distributed viewing of video from any camera in the system on any computer with the viewing client.
The video management system shall support encryption of video for export purposes.
Cameras, which shall show a minimum list of the following items. 1) Camera status (connected or disconnected)

An individual camera is recording or not
The name of the camera, the hardware device and the IP address of the hardware device
The recording server, the camera is connected
What storage the camera is using
Live video format, for example H.264 or M-JPEG
Recording video format, for example H.264 or M-JPEG
Viewing Client
The viewing client shall enable operators to connect to the management server for initial authorization. Up on authorization, the viewing client shall be able to connect to the recording server(s), for access to live and record
The Client operator shall be able to drag and drop a camera from a tree of available cameras or a camera sequence into any video tile for live viewing.
The viewing client shall allow the user to be able to:
View live video from cameras;
Playback recordings from cameras with a selection of advanced navigation controls, including an intuitive time line browser.
Switch between a number of views, each able to display videos from 1 up to 16 cameras from multiple servers at a time. The system shall make it possible to create views based on different layouts optimized for 4:3 and 16:9 display.
Access views of cameras on any PC with a viewing client installed.
Use multiple screens as well as floating windows for displaying different views simultaneously.
Quickly replace one or more views of cameras with other cameras.
View images from several cameras in sequence in a single camera position in a designated carousel position.
View video from selected cameras in greater magnification and/or higher quality in a designated special view position.
Control PTZ cameras.
Use digital zoom on live as well as recorded video.
Get a quick overview of sequences with detected motion.
Quickly search for motion in selected areas of a video recording.
Maps
The viewing client shall include a built-in map function which shall provide an intuitive overview of the system and shall offer integrated access to all system components.
The map function shall be able to use standard graphical file formats.
It shall be possible to use any number of layered maps and to easily drag- and-drop and point-and-click icons representing cameras.
The viewing client shall support a map function which shall support instant camera preview when moving the mouse pointer over a specific camera.
The map function shall support real-time status monitoring indication from all system components like camera, recording server, storage etc.
The map function shall support graphical at-the-glance visualization of the system status through color coding. Graphical tool illustrating health status of various equipment on a single screen, such as graphical representation
Storage
VMS should Support edge storage and central storage.
VMS should support Central storage: Extend storage via iSCSI.
Server disk configuration for picture storage involving face detection and recognition, alarms, and

object detection
Create record plan by time template: All day template, weekday template, weekend template and custom template
Back up the video by schedule from the edge storage, like EVS, NVR, DVR, etc.
Disk quota: Group the disks, and cameras can be allocated to different disk groups
Vehicle Restricted List Management
Set start time and end time for vehicle restricted list
Arm and disarm vehicle restricted list.
Import and export vehicle restricted list.
Parking Management
Overview of entrance and exit information: Number of parking spaces and remaining parking spaces, traffic statistics, parking turnover, parking utilization rates
Support dual-camera capture for higher recognition rate.
Edit parking-lot, includes total and available spaces, parking name etc.
Support configuration of barrier control rules, and support configuration of barrier control rules for zero-space-left cases
VMS should support searching for vehicle records, on-site vehicles, and ANPR details
VMS should support traffic Violation & search function by time, vehicle number, and traffic violation information type.
Support querying for data of passing-by vehicles by section, time period, plate number, plate color, average speed, and type
Supports Violation Penalty
Violators can be penalized.
Supports printing traffic tickets
Violation records can be reviewed.
Violation records can be searched for, including ANPR captured violations, and road section and traffic restriction violations.
Gives Overview of traffic flow
Supports searching for the traffic flow at intersections and road sections from specific periods.
Stand Alone Viewing Client
The standalone viewing client shall make it possible to view exported video.
The standalone viewing client shall run from an. exe file, and no installation of software shall be required in order to view exported sources.
Mobile Viewing Client
It shall be possible to access and view cameras and views on a Smart phone or a tablet (a mobile device). Mobile Client should have live and Playback functionality. It must support android, windows, iOS platform

16 & 32 Channel NVR with 8 Sata Port

S. No.	Features	Description	Compliance (Yes/No)
1	Main Processor	Industrial Grade Processor	
2	Operating System	Embedded LINUX	
3	SATA Ports	8 SATA ports for 16 / 32 channel NVR, Each SATA port should support 16TB HDD	

4	Interface	1VGA, 1HDMI	
5	Video Output	VGA:1920 × 1080, 1280 × 1024, 1280 × 720 HDMI:3840 × 2160, 1920 × 1080, 1280 × 1024, 1280 ×720	
6	Resolution	16 MP; 12 MP; 8 MP; 6 MP; 5 MP; 4 MP; 3 MP; 1080p; 960p; 720p; D1; CIF	
7	Multi-screen Mode (Display Split Screen)	1/4/8/9/16	
8	Trigger Events	Recording, PTZ, Tour, Alarm Out, Video Push, Email, FTP, Snapshot, Buzzer and Screen Tips	
9	Video Detection	Motion Detection, MD Zones: 396 (22 X 18), Video Loss and Tampering, Scene Change Detection	
10	Alarm input	16 Ports	
11	Alarm output	4 Ports	
12	Sync Playback	1/4/9/16	
13	Search Mode	Time /Date, Alarm, MD and Exact Search (accurate to second)	
14	Playback Function	Play, Pause, Stop, Rewind, Fast play, Slow Play, Next File, Previous File, Next Camera, Previous Camera, Full Screen, Repeat, Shuffle, Backup Selection, Digital Zoom	
15	Backup Mode	USB Device/Network/Internal SATA burner/e-SATA Device	
16	Internal HDD	All SATA ports should support 16TB	
17	USB	3(2 USB 2.0 port, 1 USB 3.0 ports)	
18	RS232	1 Port, for PC Communication and keyboard	
19	RS485	1 Port, for PTZ Control	
20	IP Camera Input	16	
21	Audio Compression	G.711a; G.711u; PCM; G726	
22	Two-way Talk	1 Channel Input, 1 Channel Output	
23	Compression	High Efficiency Video Coding (HEVC), H.265+ or more	
24	Resolution	1080P or more at 25 FPS	
25	Frames per Second	25 FPS	
26	Record Rate	256 Mbps Incoming	
27	Record Mode	Manual, Schedule (Regular, Continuous), MD, Alarm, Stop	
28	Record Interval	1-120 min (default: 60 min), Pre-record: 1-30 sec, Post record: 10-300 sec	
29	Interface	2 RJ-45 port (10/100/1000 Mbps)	
30	Network Function	HTTP; HTTPS; TCP/IP; IPv4/IPv6; UDP; SNMP; NTP; DHCP; DNS; SMTP; UPnP; IP Filter; PPPoE; FTP; DDNS; Alarm Server; IP Search, Multicast; P2P; Auto Registration	

31	Interoperability	ONVIF (Profile T; Profile S; Profile G), CGI Conformant	
32	Certifications	UL/ FCC, CE and BIS approved	

3+1 Coaxial and power cable

Coaxial Cable		
Conductor	Material	Bare copper
	Wire Gauge	26AWG
	Diameter	0.41±0.01mm
Insulation	Material	FPE
	Diameter	2.0±0.1mm
Tape	Material	Copper foil
Braid	Material	Copper clad aluminum magnesium
	Braiding Standard	5*16*0.12mm ±0.008mm
	Braiding Density	≥80%
Jacket	Material	PVC
Impedance		75ohms
Power Cable		
Conductor	Material	Bare copper
	Quantity	3
	Diameter	11*0.16±0.008mm
Insulation	Material	SR-PVC
	Diameter	1.2±0.1mm
Jacket	Material	PVC
Make & Type	Acceptable type	ISI Marked (IS-694, 1990) Make – Finolex, Polycab or similar quality,

19" HD LCD Monitor

S.No	Category	Parameters	Specification	Compliance Yes/No
1	Monitor	Backlight	LED Backlight	
2		Screen Size	19.5 inch	
3		Pixel Pitch	0.300mm×0.300mm	
4		Max Resolution	1600×900	
5		Brightness	200cd/m2	
6		Contrast	1000:1	
7		Response Time	5ms	
8		Color	16.7M	
9		Active Area	409.8mm × 230.4mm	

10		Viewing Angle	Horizontal 90°, Vertical 80°	
11	Interface	VGA Input	1	
		HDMI Input	1	
12	General	VESA	75 mm × 75 mm	-

CAT 6 Cable

S. No.	Parameter	Minimum Specifications
1	Type	U/UTP 4Pairs cable-category 6- PVC Sheath
2	Size	23 AWG
3	Material	Solid Bare Copper
4	Test Standard	ISO/IEC11801, TIA-568-C.2
5	Ambient Temperature	-20°C - 75°C
6	Insulation Material	Polyethylene (HDPE)
7	Shealth material	PVC Polyvinyl chloride
8	Tensile Strength before aging	>13.5
9	Aging Period	100 Deg C x 24h x 10d
10	Colour Chart	1 White- Blue /Blue
		2 White-Orange /Orange
		3 White-Green /Green
		4 White- Brown /Brown

Appendix X

PERFORMANCE BANK GUARANTEE

To:
Zonal Manager UCO Bank,
Zonal Office, Bangalore
13/22, 2nd floor, K.G. Road,
Bangalore- 560009

(To be stamped in accordance with the stamp act)

1. In consideration of UCO BANK, a body corporate constituted under the Banking Companies (Acquisition & Transfer of Undertaking) Act, 1970, having its head office at 10 BIPLABI TRILOKYA MAHARAJ SARANI (BRABOURNE ROAD),Kolkata-700001 and inter-alia, Zonal Office, Bangalore- 13/22, 2nd floor, K.G. Road, Bangalore-560009 (hereinafter called "UCO BANK") having agreed to exempt M/s.. henceforth termed as "VENDOR") a Company incorporated under the Companies Act, 1956 having its registered office at ....(hereinafter called "the said VENDOR") from the demand, under the terms and conditions of UCO Bank letter regarding work order/ Rate contract for installation & maintenance of CCTV & Alarm System in Bank's branches bearing no. .... issued to the VENDOR and an Agreement dated ...., 2026 made between UCO BANK and the VENDOR for a period of THREE years w.e.f. ....2026, (hereinafter called "the said Agreement"), as modified, of security deposit for the due fulfilment of performance & Test of Guarantee by the said VENDOR of the Terms and conditions contained in the said Agreement, on production of a Bank Guarantee for Rs................/- (Rupees..............................only).

We,.. [indicate the name of the bank ISSUING THE BANK GUARANTEE] (hereinafter referred to as "the Bank") at the request of M/s.......................... [VENDOR] do hereby undertake to pay to UCO BANK an amount not exceeding Rs..................../- (Rupees ....only) against any loss or damage caused to or suffered or would be caused to or suffered by UCO BANK by reason of any breach by the said VENDOR of any of the terms or conditions contained in the said Agreement.

2. We .... [indicate the name of the bank ISSUING THE BANK GUARANTEE] do hereby undertake to pay the amounts due and payable under this guarantee without any demur, merely on a demand from UCO BANK stating that the amount claimed is due by way of loss or damage caused to or breach by the said VENDOR of any of the terms or conditions contained in the said Agreement or by reason of the VENDOR'S failure to perform the said Agreement. Any such demand made on the Bank shall be conclusive as regards the amount due and payable by the Bank under this guarantee. However, our liability under this guarantee shall be restricted to an amount not exceeding Rs.........../- (Rupees .... only).

3. We undertake to pay to UCO BANK any money so demanded notwithstanding any dispute or disputes raised by the VENDOR in any suit or proceeding pending before any court or Tribunal relating thereto our liability under this present being absolute and unequivocal. The payment as made by us under this Guarantee shall be a valid discharge of our liability for payment there under and the VENDOR for payment there under and the VENDOR shall have no claim against us for making such payment.

4. We, ... [indicate the name of the bank ISSUING THE GUARANTEE] further agree that the guarantee herein contained shall remain in full force and effect during the period that would be taken for the performance of the said Agreement and that it shall continue to be enforceable till all the dues of BANK under or by virtue of the said Agreement have

been fully paid and its claims satisfied or discharged or till UCO BANK certifies that the terms and conditions of the said Agreement have been fully and properly carried out by the said VENDOR and accordingly discharged this guarantee. Unless a demand or claim under this guarantee is made on us in writing on or before ....2029 (date of expiry of Guarantee including claim period), we shall be discharged from all liabilities under this guarantee thereafter.

5. We .... [indicate the name of bank ISSUING THE GUARANTEE] further agree with UCO BANK that UCO BANK shall have the fullest liberty without our consent and without affecting in any manner our obligations hereunder to vary any of the terms and conditions of the said Agreement or to extend time of performance by the said VENDOR from time or to postpone for any time, or from time to time any of the powers exercisable by UCO BANK against the said VENDOR and to forebear or enforce any of the terms and conditions relating to the said agreement and we shall not be relieved from our liability by reason of any variation, or extension being granted to the said VENDOR or for any forbearance, act or omission on the part of UCO BANK of any indulgence by UCO BANK to the said VENDOR or by any such matter or thing whatsoever which under the law relating to sureties would, but for this provision, have effect of so relieving us.

6. This guarantee will not be discharged due to the change in the constitution of the Bank or the VENDOR.

7. We, ... [indicate the name of Bank ISSUING THE GUARANTEE] lastly undertake not to revoke this guarantee during its currency except with the previous consent of UCO BANK in writing. Notwithstanding anything contained herein:

i. Our liability under this Bank Guarantee shall not exceed Rs.................../- (Rupees............... only).

ii. This Bank Guarantee shall be valid up to 2029

iii. and We are liable to pay the guaranteed amount or any part thereof under this Bank Guarantee only and only if you serve upon us a written claim or demand on or before .... (Date of expiry of Guarantee including claim period).

8. Dated the .... day of .... for............. [Indicate the name of Bank]

Yours' faithfully,

For and on behalf of ________________________ ________Bank

(Bank's Authorized Official with Bank's Seal)

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Appendix XI

DRAFT AGREEMENT FORMAT

This agreement is made on the .... day of .... 2026 between with UCO Bank, a body corporate, constituted under the Banking Companies (Acquisition & Transfer of Undertakings) Act, 1970 as amended from time to time having its Zonal Office Bangalore at **13/22, 2nd floor, K.G. Road, Bangalore- 560009".** (Hereinafter called as "Bank" which expression shall unless excluded by or repugnant to the subject or context be deemed to mean and include its assigns and successors) of the "One Part".
AND a proprietorship Company- ...., having its Office/registered Office at .... represented by its sole proprietor ...., son of ...., residing at .... Dist- ...., (hereinafter referred to as "Contractor" which term or expression shall unless excluded by or repugnant to the subject or context be deemed to mean and include each of its legal representatives, successors, executors, administrators and assigns) on the OTHER PART.
WHEREAS, the Bank has agreed for awarding / entrusting the works relating to non comprehensive Annual Maintenance Contract (AMC) of existing CCTVs and Alarm system along with supply & install (as and when required) of CCTV and Alarm system at Bank Branches, ATMs & Currency Chests on the terms and conditions set forth hereinafter in the Schedule hereto

AND WHEREAS In this agreement words and phrases and expressions shall assume the same meaning as are respectively assigned to them in the conditions of Contract and they shall be deemed to form and be read and construed as part of this agreement.

AND WHEREAS the following documents also shall be deemed to form and read and construed as part of this Agreement, viz.

i) Original tender / RFP documents duly signed
ii) Relevant correspondence - all letters / correspondence forming part of contract, as referred to in acceptance letter
iii) Acceptance Letter /Letter of Intent
iv) Price Bid

AND WHEREAS, the aforesaid documents shall be taken as complementary and mutually explanatory of one another, but in the case of ambiguities or discrepancies the latest documents issued by the Bank shall prevail over earlier documents.

AND WHEREAS, in consideration of the payment to be made by the UCO Bank to the Contractor as hereinafter mentioned, the Contractor hereby covenants with the UCO Bank to perform, execute, complete and maintain the at Bank Branches, ATMs & Chests as per all the terms and conditions mentioned in the work order Reference No. .... Dated ...., which is a part of this Agreement and remedy the breaches in conformity in all respect with the provisions of the Contract document.

AND WHEREAS, The UCO Bank hereby covenants to pay the contractor in consideration of the execution, completion and maintenance of the works and services and in the remedying the breaches wherein the Contract Price or such other sums as may became payable under the provisions of the Contract hereunder at the time(s) and in the manner prescribed by the Contract as well as in the said condition and price schedule of quantities / bill of quantities prescribed in the contract.

AND WHEREAS the tender documents under which this Agreement is signed shall be deemed to form and be read and construed as part of this Agreement.

AND WHEREAS this agreement will remain enforceable and valid for three years from .... to ...., but the work order will be placed initially for one year. Based on the satisfactory performance of the bidder Bank may be renewed the contract for two more years on yearly basis with the same terms and conditions –

NOW, IT IS HEREBY AGREED BY AND BETWEEN THE PARTIES HERETO as under:

1. **Consideration and/or Fees:** The charges and/or payment consideration shall be determined in accordance with the terms of the Work Award as more fully and particularly mentioned in the Schedule written herein after. The contract charges will remain unchanged for entire contract period.

2. **Scope of Works, Duties, Terms and conditions and Compensation:** The Contractor's duties, terms of engagement, compensation and provisions for payment thereof shall be as set forth in the Schedule written hereinafter which may be amended in writing from time to time, or supplemented with subsequent estimates for services to be rendered by the Contractor and to be agreed by the Bank which may be amended by Bank in writing from time to time or supplement with subsequent estimates for service to be rendered by the contractor and to be agreed upon by the contractor. Scope of work will be governed as per detailed stipulation in Work Order.

Written Reports: The Contractor shall submit written reports to the Bank on a monthly basis in respect of the individual nature of maintenance and new installation work done/performed.

4. **Inventions:** Any and all properties and the materials to be available during this engagement relating to the duties under this Agreement shall be the exclusive property of the Bank and the Contractor hereby assigns all right, title, and interest in the same to the Bank. Any and all Properties and the materials to be received by the Contractor prior to the term of this Agreement and utilized by the Contractor in rendering duties to the Bank are hereby licensed to the Bank for use in its operations and for an infinite duration. This license is non-exclusive, and may be assigned without the Contractor's prior written approval by the Bank to a wholly-owned subsidiary of the Bank.

5. **Confidentiality:** The Contractor acknowledges that during the engagement, Contractor will have access to and become acquainted with various trade secrets, information, records and specifications owned or licensed by the Bank and/or used by the Bank in connection with the operation of its business including, without limitation, the Bank's business and product processes, methods, customer lists, accounts and procedures, the Contractor agrees that the Contractor will not disclose any of the aforesaid, directly or indirectly, or use any of them in any manner, either during the term of this Agreement or at any time thereafter, except as required in the course of this engagement with the Bank with prior written permission from the Bank. All files, records, documents, blueprints, specifications, information, letters, notes, media lists, notebooks, and similar items relating to the business of the Bank, whether prepared by the Contractor or otherwise coming into the possession of the Contractor, shall remain the exclusive property of the Bank. The Contractor shall not retain any copies of the foregoing without the Bank's prior written permission. Upon the expiration or earlier termination of this Agreement, or whenever requested by the Bank, the Contractor shall immediately deliver to the Bank all such files, records, documents, specifications, information, and other items in his possession or under the control of the Contractor. The Contractor further agrees that the Contractor will not disclose his retention as an independent contractor or the terms of this Agreement to any person without the prior written consent of the Bank and shall at all times preserve the confidential nature of his relationship to the Bank and of the services for which he/she, they are engaged.

6. **Conflicts of Interest**; Non-hire Provision: The Contractor represents that the Contractor has entered into this Agreement and/or engagement and agreed to abide by the terms of this agreement between the Contractor and the Bank according to its own desire and wish and volition. Further, the Contractor, in rendering his/her/their duties shall not utilize any trade secret in which the Contractor does not have a proprietary interest. During the term of this agreement, the Contractor

shall devote as much of his productive time, energy and abilities to the performance of his/her/their duties hereunder as is necessary to perform the required duties in a timely and productive manner.

7. **Right to Injunction:** The parties hereto acknowledge that the services to be rendered by the Contractor under this Agreement and the rights and privileges granted to the Bank under the Agreement are of a special, unique, unusual, and extraordinary character which gives them a peculiar value, the loss of which cannot be reasonably or adequately compensated by damages in any action at law, and the breach by the Contractor of any of the provisions of this Agreement will cause the Bank irreparable loss, injury and damage, the Contractor expressly agrees that the Bank shall be entitled to injunctive and other equitable relief in the event of or to prevent, a breach of any provision of this Agreement by the Contractor. Resort to such equitable relief, however, shall not be construed to be a waiver of any other rights or remedies that the Bank may have for damages or otherwise. The various rights and remedies of the Bank under this Agreement or otherwise shall be construed to be exclusive of any other or of any right or remedy allowed by law.

Termination of Contract:

8.1 The UCO Bank may terminate the Contract, if the other party causes a fundamental breach of the Contract.

8.2. Fundamental breaches of Contract include, but shall not be limited to, the following:

(i) The Contractor stops work for three days, when no stoppage of services is instructed and the stoppage has not been authorized by the UCO Bank,
(ii) The Contractor becomes bankrupt or goes into liquidation other than for a reconstruction restructure or amalgamation,
(iii) If the Contractor, in the judgment of the UCO Bank, has engaged in corrupt or fraudulent practices in Competing for or in the executing the Contract. For the purpose of this paragraph: **"corrupt practice"** means the offering, giving, receiving or soliciting of anything of value to influence the action of a public official in the procurement process or in contract execution. **"Fraudulent practice"** means a misrepresentation of facts in order to influence a procurement process or the execution of a contract to the detriment of the UCO Bank, and includes collusive practice. Bidders (prior to or after bid submission) designed to establish bid prices at artificial non-competitive levels and to deprive the UCO Bank of the benefits of free and open competition."
8.3. When the UCO Bank gives notice of a breach of contract to the Contractor for a cause other than those listed above, the UCO Bank shall decide whether the breach is fundamental or not.

8.4. If the Contractor or any of its employee is convicted for any crime or offense, fails or refuses to comply with the written policies or reasonable directives of the Bank, is guilty of serious misconduct in connection with performance hereunder, or materially breaches provisions of this Agreement, the Bank at any time may terminate the engagement of the Contractor immediately and without giving prior written notice to the Contractor.

8.5. In case of non-compliance or breach of any terms of contract or unsatisfactory or inefficient servicing on the part of the Contractor, the UCO Bank will be at liberty to revoke the contract without giving any notice.

8.6 Effect of termination of contract:

a) On termination of Agreement, the irrevocable Bank Guarantee as Performance Security will be invoked by the UCO Bank and proceeds thereof to be forfeited.

b) If the Contract is terminated, the Contractor shall stop service immediately, make the Site safe and secure and leave the Site after ensuring proper handing over the charge, as soon as reasonably possible.

8.7. Termination for Default. The UCO Bank may, without prejudice, to any other remedy for breach of contract, by giving 30 (thirty) days written notice of default to the Contractor, terminate the contract in whole or in part if:

a) The qualified Contractor fails to deliver any or all of the obligations within the time period(s) specified in the contract, or any extension thereof granted by the UCO Bank.
b) The qualified Contractor fails to perform any other obligation(s) under the contract.

8.8. Termination for Insolvency, Dissolution etc. The UCO Bank may at any time terminate the contract by giving written notice to the Contractor without any cost or compensation therefore, if the Contractor becomes bankrupt or otherwise insolvent or in case of dissolution of firm or winding up of company, provided that such termination will not prejudice or effect any right of action or remedy which has accrued thereafter to the UCO Bank.

8.9. Termination for Convenience: The UCO Bank reserves the right to terminate by giving 30 (Thirty) days written notice, the whole or part of the contract without any cost or compensation therefore. The notice of termination shall specify that termination be for the UCO Bank's convenience, the extent to which performance of work under the contract is terminated and the date on which such termination becomes effective.

8.10. No Claim Certificate: The qualified Contractor shall not, be entitled to make any claim, whatsoever, against the UCO Bank under or by virtue of or arising out of this contract nor shall the UCO Bank entertain or consider any such claim after Contractor shall have signed a "no claim" certificate in favour of the UCO Bank in such forms as shall be required by the UCO Bank after the works are finally accepted.

8.11. Suspension : The UCO Bank may, by a written notice of suspension, suspend all payments to the Contractor under the contract, if the Contractor fails to perform any of its obligations under this contract, (including the carrying out of the services) provided that such notice of suspension:

a) Shall specify the nature of the failure and
b) Shall request the Contractor to remedy such failure within a specified period from the date of issue of such notice of suspension.

8.12. Protection & Limitations:

i) Contractor (the "Indemnifying Party") undertakes to indemnify the UCO Bank (the "Indemnified Party") from and against all losses, claims or damages including losses, claims or damages on account of bodily injury, death or damage to any tangible assets.
ii) There shall be no limitation of liability in case of any damages for bodily injury (including death) and damage to real property and tangible personal property as also intangible personal property and intellectual property rights. Personnel assigned by Contractor to perform the Services shall be employees of Contractor, and under no circumstances will such personnel be considered employees of Bank. Contractor shall have the sole responsibility for supervision and control of its personnel and for payment of such personnel's entire compensation, including salary, worker's compensation, employee and disability benefits and shall be responsible for all employer obligations under all applicable laws.
iii) The Contractor shall provide indemnity towards any damage, misdemeanour of the Contractor employees or authorized personnel to the UCO Bank. Further the UCO Bank shall not be responsible for any payments, statutory obligations like insurance cover, PF, etc., for accident, mishap, handicap and/or death

8.13.Payment upon Termination: If the Contract is terminated because of a fundamental breach of Contract by the Contractor, the UCO Bank shall issue a certificate for the value of the services done, less Liquidated damages / penalty up to the date of the issue of the certificate, less other recoveries due in terms of the contract, less taxes due to be deducted at source as per applicable laws and less the percentage to apply to the services not completed as indicated in the Contract Document. If the total amount due to the UCO Bank exceeds any payment due to the Contractor, the difference shall be a debt payable to the UCO Bank by the contractor which will be paid by the Contractor within thirty days from the date of demand otherwise the Bank Guarantee will be invoked and the proceeds will be appropriated and forfeited.

9. Independent Contractor: This Agreement shall not render the Contractor to be an employee, partner, agent of or joint venture with the Bank for any purpose. The Contractor is and will remain an independent contractor in its relationship to the Bank. The Bank shall not be responsible for withholding taxes with respect to the Contractor's compensation hereunder. The Contractor shall have no claim against the Bank hereunder or otherwise for vacation pay, sick leave, retirement benefits, social security, worker's compensation, health or disability benefits, unemployment insurance benefits, or employee benefits of any kind of his/her/their employees.

10. Compliance with Laws. The Vendor shall promptly and timely obtain all such consents, permissions, approvals, licenses etc. as may be necessary or required for any of the purposes of this project or for the conduct of their own business under any applicable law, Govt. Regulation / Guidelines and shall keep the same valid and in force during the term of the project, and in the event of any failure or omission to do so, shall indemnify, keep indemnified, hold harmless, defend, protect and fully compensate the Bank and its employees / officers / staff / personnel / representatives / agents from and against all claims or demands liability and all consequences that may occur or arise for any default or failure on its part to conform or comply with the above and all other statutory obligations arising there from and Bank will give notice of any such claim or demand of liability within reasonable time to the bidder.

Vendor shall be responsible for compliance of all laws rules regulations and ordinances applicable in respect of its employees, sub-contractors and agents (including but not limited to Minimum Wages act, Provident Fund laws, Workmen's compensation Act) and shall establish and maintain all proper records including, but not limited to, accounting records required by any law, code, practice or corporate policy applicable to it from time to time, including records and returns as applicable under labour regulations.

11. Exclusive Jurisdiction Clause: Both the parties agrees Court(S) of Coimbatore shall have exclusive jurisdiction to hear, settle and /or determining any dispute, controversy of claim (including any non – contractual dispute. Controversy or claim) arising out of or in connection with this agreement.

12.Resolution of Disputes: The parties shall use their best efforts to amicably settle all dispute(s) / difference(s) arising out of or in connection with the contract in the following manner:-

a. The party raising the dispute(s)/ difference(s) shall address to the other party a notice requesting an amicable settlement of the dispute(s)/difference(s) within seven (7) days of receipt of the notice.

b. In case the dispute(s)/difference(s) is not resolved by amicable settlement, the matter will be referred for informal negotiation between Bank and the Vendor. The matter shall then be resolved by them and the agreed course of action shall be documented within a further period of 30 days.

c. The parties agree that if the dispute (s)/ difference (s) between the parties is not settled by negotiation in the manner described hereinabove, the same shall be resolved through arbitration by a panel of three arbitrators. Each party shall appoint one arbitrator of its own choice and two appointed arbitrators shall appoint the third arbitrator who will act as the presiding arbitrator. The place of arbitration shall be at Bangalore.

Notwithstanding the existence of any dispute (s)/difference(s) between the parties or the subsistence of any arbitration or other proceedings, the Vendor shall not be entitled to suspend the service (s) or withhold the job and shall continue to render service(s) or take all necessary steps to complete the job in accordance with the tender & Agreement.

13. Non Assignment: The contractor shall agree to neither the subject matter to the agreement* nor any right here in shall be transferred, sub-contracted, assigned or delegated to any third party by the successful contractor without prior written consent of the Bank.

14. Compliance to laws: The Contractor shall conform to the provisions of Law(s), Bye- Law(s), Regulation(s), Notification (s) etc. relating to the work for the time being in force. He shall also obtain all necessary permission / approval / NOC from the Competent Authorities for completion of the said work, if required under the existing rules.

15.Notices: Any and all notices, demands, or other communications required or desired to be given hereunder by any party shall be in writing and shall be validly given or made to another party if personally served, or dispatched through the registered Post or any other mode. If such notice or demand is served personally, notice shall be deemed constructively made at the time of such personal service.

If such notice, demand or other communication is given by mail, such notice shall be conclusively deemed given seven days after dispatch thereof in the mail addressed to the party to whom such notice, demand or other communication is to be given as follows:-

If to the Contractor: ... a proprietorship concern a Company, having its office at

If to the Bank: DGM & Zonal Head, UCO Bank, Zonal Office Bangalore – 560009.
Any contractor hereto may change its address for purposes of this paragraph by written notice given in the manner provided above furnishing documentary evidence.

16. Modification or Amendment: No amendment, change or modification of this Agreements hall be valid, unless is in writing signed by the both parties thereto.

17. Entire Understanding: This document and any schedule attached thereto constitute the entire understanding and agreement of the parties, and any and all prior agreements, understandings, and representations are hereby terminated and cancelled in their entirety and are of no further force and effect.

18. Unenforceability of Provisions: If any provision of this Agreement, or any portion thereof, is held to be invalid and unenforceable, then the remainder of this Agreement shall nevertheless remain in full force and effect.

19. Period of-Contract: From .... to .... i.e. for a period of three years from the date of execution of Agreement.

20. Frequency of Payment: Quarterly Payment of service contract charges will be made by the concerned Zonal Office/ branch, against your service / installation bill to be raised after satisfactory completion of the said job. **For non-attendance of operating/maintenance personnel on any day, penalty at Rs. 200/- per day will be deducted from your service bill.** Successful contractor/s has to submit following documents with service/ installation bill for making payment. Other statutory deductions like income tax etc. will be deducted as per rule.

a) Copy of Service card duly signed by Bank Official.

22 Taxes: GST on service contract charges will be exclusive in all units against service /installation bill at the rate prevailing at the time of payment of the bill.

Additional Terms & Condition on Taxes are as follows:

Supplier/service provider to confirm that the GST amount charged in invoice is declared in its returns and payment of taxes is also made.

a. The Supplier/ Service Provider agrees to comply with all applicable GST laws, including GST acts, rules, regulations, procedures, circulars & instructions there under applicable in India from time to time and to ensure that such compliance is done within the time prescribed under such laws. Supplier/Service Provider should ensure accurate transaction details, as required by GST laws, are timely uploaded in GSTN2. In case there is any mismatch between the details so uploaded in GSTN by Supplier/ Service

b. Provider and details available with UCO Bank, then payments to Supplier/Service Provider to the extent of GST relating to the invoices/s under mismatch may be retained from due payments till such time the accurate tax amount is finally reflected in the GSTN to UCO Bank's Account and is finally available to UCO Bank in terms of GST laws and that the credit of GST so taken by UCO Bank is not required to be reversed at a later date along with applicable interest.

c. UCO Bank has the right to recover monetary loss including interest and penalty suffered by it due to any noncompliance of tax laws by the supplier/service provider. Any loss of input tax credit to UCO Bank for the fault of supplier shall be recovered by UCO Bank by way of adjustment in the consideration payable.

18. Supplementary invoices/debit note/credit note for price revisions to enable UCO Bank to claim tax benefit on the same shall be issued by you for a particular year before September of the succeeding financial year.

19.The purchase order/ work order shall be void, if at any point of time you are found be to a black listed dealer as per GSTN rating system and further no payment shall be entertained.

20. The deployment of operating/maintenance personnel should comply with the prevailing rates prescribed by the Central Government notification for minimum wages.

21. Security Deposit will be forfeited in case of violation of terms and conditions of service contract by the Contractor/s and / or in case of default on the part of the Contractors to perform and observe any covenant conditions and provisions contained in the Tender Documents and Agreement of Contract.

IN WITNESS WHEREOF both the parties hereto have executed this Agreement on the ..... Day month .... And year 2022 first above written. The parties hereto agree that facsimile signatures shall be as effective as if originals

Signature of Contractor with seal **Signature on behalf of UCO Bank**

Full Name: Full Name:

WITNESS: 1...

2...

यूको बैंक/UCO BANK Zonal Office, Bengaluru

यूको बैंक UCO BANK

(भारत सरकार का उपक्रम) (A Govt. of India Undertaking)

सम्मान आपके विश्वास का Honours Your Trust

Zonal Office, Bangalore (7029)

Reference No. – 2026-27/01, dated : 03.07.2026

Zonal Office,Bengalore, G.A.D. Department
2nd floor,13/22, K.G. Road,
Bengalore (Karnataka)-560009
Phone: 080-43472737
Website http://www.ucobank.com

PRICE BID
RATE QUOTATION FORMAT

PART 1

Non-Comprehensive AMC Charges for CCTV & Alarm System: Valid for 03 years

Sl.	Annual AMC of:-	Unit Rate Per Quarter / Per Branch and Annual Charges per Branch (Quarterly unit rate/per branch x 4 quarter) (A)	Required Quantity for Bangalore Zone – UCO Bank (B)	Total Annual charges per Branch (A)*(B) in Rs. (GST not included) (For 12 Months)	Remarks
1	CCTV System at Branch (Including 05 Offsite ATMs, 4 Ch DVR setup inside Strong Room Channel, AMC for Remote Monitoring arrangement of CCTV DVR from Centralised location in ZO Bangalore)	Rs……………….Unit Rate Per Quarter/Per Branch (A)Rs…………….Annual Charges Per Branch	76		*Mandatory Quarterly visit in Branches, Currency Chests, Offices, OFF Site and ON Site ATMs as applicable. Payment of AMC would be released quarterly after submission of visit reports and quarterly invoices. Technician visiting the branches for AMC will always call the Zonal Security Officer after reaching the branch to update about work done at branch.*
2	Fire cum Burglar Alarm System at Branch		76		
Total for Part 1 In Rs. (GST not included)					

PART 2

Rates and Models for New Alarm System (Fire cum Burglar Alarm panel)

Sl.	Items with 2 years warranty – CE/FCC/UL Certified	Make & Model with Specification	Unit Rates	Quantity	Total Amount	Remarks
1	Security Alarm panel with Auto dialer 12+1 Zone fully programmable. Compatible with GSM/ IP/ PSTN communicators and onboard LCD display with inbuilt SMPS, Enclosure & Battery option (12V, 7AH)			**10**		*Final Quantity for Supply, Installation, Testing & Commissioning (as and when required only)*
2	Supply and Installation of TCP/IP Communicator for CMS and Remote Configuration			**1**		
3	Smoke Sensor			**30**		
4	Heat Sensor			**30**		
5	Magnetic Contact (C.E. Certified)			**30**		
6	PIR Sensor (C.E. certified)			**20**		
7	Vibration sensors			**15**		
8	Shutter Contact			**05**		
9	Flame Detectors			**15**		
10	Panic Switches			**50**		
11	Hooter			**20**		
12	Motorised Siren			**10**		
13	12 V 7 AH Battery			**10**		
14	MCP			**10**		
15	Response Indicator			**05**		
16	Cabling – FRLS per metres in PVC Conduit – Preferably in Polycab/ Finolex			**200 mtr.**		
17	Cabling – per metres in PVC Conduit – Preferably in Polycab/ Finolex			**200 mtr.**		
18	Shifting of Alarm system within same premises			**1**		
19	Shifting of Alarm system to other premises			**1**		
20	**Buy back rate of existing Alarm system**			**(-)10**		
Total for Part 2 in Rs. (GST not included)						

PART 3

Rates and Models for CCTV System

Sl.	Items with 1 Year Warranty	Make & Model with Specification All entries should be computerized only)	Unit Rates	Quantity	Total Amount	Remarks
1	16 Channel Standalone DVR: 8 SATA Port.			1		*Final Quantity for Supply, Installation, Testing & Commissioning (as and when required only)*
2	16 Channel Standalone DVR: 4 SATA Port.			2		
3	08 Channel Standalone DVR: 4 SATA Port.			2		
4	08 Channel Standalone DVR: 2 SATA Port.			5		
5	08 Channel Standalone NVR: 4 SATA Port.			5		
6	08 Channel Standalone NVR: 2 SATA Port.			10		
7	04 Channel Standalone DVR: 2 SATA Port.			2		
8	19" TV monitor with Spot/auxiliary input			5		
9	24" TV monitor with Spot/auxiliary input			5		
10	Varifocal dome IR Camera			30		
11	Varifocal bullet IR Camera			30		
12	Pin Hole camera			10		
13	720P HD Dome camera, ¼" CMOS, 720P (1000 TVL), 3.6mm, 24 IR LED, 20m			10		
14	720P HD Bullet camera, ¼" CMOS, 720P (1000 TVL), 3.6mm, 24 IR LED, 20m			10		
15	2 Mega pixel IP IR Dome camera with facility of inbuilt recording covering			20		

	20distance of 30m					
16	2 Mega pixel IP IR bullet camera with facility of inbuilt recording covering distance of 30m			**20**		
17	64 GB High Speed micro HD Card			**20**		
18	2TB Hard disk			**05**		
19	3 TB Hard disk			**10**		
20	4 TB Hard disk			**10**		
21	6 TB Hard disk			**05**		
22	DVR 4U Rack			**20**		
23	RG 6 Video Co-axial Cable (ISI Marked)			**200 mtr**		
24	2 Core 14 Strand Power cable in PVC Conduit pipe preferably Polycab/Finolex			**200 mtr**		
25	HDMI Cable			**20 mtr**		
26	VGA Cable			**20 mtr**		
27	SITC of RG6 Video cable			**20 mtr**		
28	Wireless mouse			**20**		
29	Power supply 12V, 6A			**15**		
30	Power supply for DVR			**20**		
31	Power supply 12V, 10A			**10**		
32	Shifting of CCTV system within same premises			**1**		
33	Shifting of CCTV system to other premises			**1**		
34	**Buy back rate of existing CCTV system**			**(-)10**		
Total for Part 3 In Rs. (GST not included)						

यूको बैंक/UCO BANK अंचल कार्यालय बेंगलूरु Zonal Office, Bengaluru

Price Bid value (Final Cost) :-

	Part 1	Part 2	Part 3	Part 1 + Part 2 + Part 3	Part 1 + Part 2	Part 1 + Part 3
For CCTV & Alarm System	Rs.	Rs.	Rs.	Rs.		
For Alarm System only					Rs.	
For CCTV System only						Rs.

- FOR BOTH CCTV & ALARM SYSTEM: Part I (AMC CHARGES FOR BOTH = CCTV & ALARM SYSTEM) + Part-II (total amount) + Part – III (total amount).
- For Alarm System only: Part-I (AMC CHARGES FOR ALARM SYSTEM ONLY) + Part-II (total amount).
- For CCTV only : Part-I (AMC CHARGES FOR CCTV ONLY) + Part-III (total amount).
- For selecting Lowest 1 (L1), the calculation method would be, the total amount of Part 2 and Part 3.

यूको बैंक (भारत सरकार का उपक्रम) सम्मान आपके विश्वास का

UCO BANK

(A Govt. of India Undertaking)

Honours Your Trust

Zonal Office, Bangalore (7029)

LIST OF BRANCHES UNDER BANGALORE ZONE:-

	Within Bangalore			South Karnatak			North Karnataka	
Sl No.	Branch ID	Branch Name	Sl No.	Branch ID	Branch Name	Sl No.	Branch ID	Branch Name
1	24	MID CORPORATE	1	54	MYSORE	1	328	HUBLI
2	151	CANTONMENT	2	631	DODDALHALLI	2	536	AMINBHAVI
3	202	JALAHALLI	3	632	KODIHAALI	3	756	BELGAUM
4	231	MALLESWARAM	4	885	MANGALORE	4	866	TURVIHAL
5	297	KENGERI	5	1062	TUMKUR	5	1043	DAVANGERE
6	623	JAYANAGAR	6	2138	DEVANHALLI	6	1447	DHARWAD
7	624	FRAZER TOWN	7	2203	KADAKOLA	7	1686	GULBARGA
8	986	INDIRA NAGAR	8	2215	TUMKUR CMC	8	2143	SHIMOGA
9	1053	KORAMANGLA	9	2216	CHIKKAMAGALUR	9	2915	BELLARY
10	1136	PEENYA IND ESTATE	10	2442	NELAMANGALA	10	2916	RAICHUR
11	1629	RAMAMURTHY NAGAR	11	2443	HOSAKOTE	11	2917	BIJAPUR
12	1641	BANASHANKARI	12	2538	DODDAMARALAWADI	12	2923	HOSPET
13	1909	SAHAKARNAGAR	13	2539	BIDARAHALLI	13	3588	SINDHANUR
14	1958	HSR LAY OUT	14	2805	RAMANAGARA	14	3694	GADAG
15	1984	BANNERGHATTA RD	15	2806	BIDADI	15	3691	BAGALKOTE
16	2009	VIJAY NAGAR	16	2904	MANDYA			
17	2015	VASANTH NAGAR	17	2912	UDUPI			
18	2016	GANGA NAGAR	18	2913	HASSAN			
19	2104	HESARGHATTA	19	2914	CHITRADURGA			
20	2117	ASSET MANAGEMENT	20	3052	KOTA-BANGALORE			
21	2427	YELAHANKA	21	3053	KADABA			
22	2533	BASAVESWARNAGAR	22	3054	KINNIGOLI			
23	2540	B T M LAYOUT	23	3099	PERIYAPATNA			
24	2551	JP NAGAR	24	3100	CHAMARAJNAGAR			
25	2918	UTTARAHALLI	25	3232	KOLAR			
26	3350	BELLANDUR	26	3271	T BEGUR			
27	3479	ELECTRONIC CITY	27	3398	KANAKAPURA			
28	3525	WHITEFIELD	28	3558	CHIKKABALLAPURA			
29	7029	ZONAL OFFICE	29	3433	KARWAR			
30	840070	CURRENCY CHEST	30	3685	VIJAY NAGAR MYSORE			
31	3708	HEBBAL						

2nd Floor, 13/22, K.G. Road, Bengalore-560009
Ph. 080-43472737, e-mail : zoblr.sec@ucobank.co.in